

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
<i>Scan</i> L7	2	("20060224437" "20070025535").pn.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/14 10:34
L6	48	((customer buyer) and (satisfaction dissatisfaction)).ti.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/14 10:34
S5	371	((customer buyer) near2 (satisfaction dissatisfaction)) same (survey\$3 questionnaire poll)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/14 10:30
L5	0	("2003/0163380").URPN.	USPAT	OR	ON	2007/11/14 10:30
L4	0	("2003/0163380").URPN.	USPAT	OR	ON	2007/11/14 10:30
<i>Scan</i> L3	17	((customer buyer) near2 (satisfaction dissatisfaction)) same (survey\$3 questionnaire poll) same (generaliz\$6 or estimat\$3 infer\$4)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/14 10:29
L1	179	((customer buyer) near2 (satisfaction dissatisfaction)) same (survey\$3 questionnaire poll) and (generaliz\$6 or estimat\$3 infer\$4)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/14 10:29
L2	4898	(survey\$3 questionnaire poll) same (generaliz\$6 or estimat\$3 infer\$4)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/14 10:28
<i>Scan</i> S51	36	(likelihood) near2 (satisfaction dissatisfaction)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 11:24
S50	23	S31 and S48	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 11:24
S49	244	S48 and S36	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:57
S36	10002	(customer consumer) adj (satisfaction loyalty dissatisfaction)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:57
S31	218	(forecast\$3 model\$3 predict\$4) near2 (satisfaction dissatisfaction loyalty repurchase)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:57
S48	13068	(forecast\$3 predict\$3) same (machine adj learning) (neural adj network) (decision adj tree) logistic regression)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:56
<i>Scan</i> S47	36	S45 and S46	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:56

## EAST Search History

S43	40802	(forecast\$3 predict\$3) and (machine adj learning) (neural adj network) (decision adj tree) logistic regression)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:56
S46	769	S43 and S36	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:55
S45	114	S43 and S34	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:55
S44	25	("5495412").PN. OR ("5895450").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/11/12 10:51
S32	86	S31 and (car or truck or vehicle or automos\$6)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:49
S40	13	S37 and S34	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:46
S42	4	("5691909"   "6188938"   "6481271").PN. OR ("6772104").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/11/12 10:43
S39	2	S31 and (S34 S35)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:42
S38	34	S37 and S31	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:37
S35	1	(CAVARETTA and MICHAEL ).in.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:37
S41	0	("2004/0111314").URPN.	USPAT	OR	ON	2007/11/12 10:35
S37	1745	S36 and (survey\$3 questionnaire poll)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:35
S33	3	S31 and (warranty)	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:35
S34	17215	ford.as.	US-PGPUB; USPAT; EPO; JPO	OR	ON	2007/11/12 10:34

Logon

\*\*\* It is now 11/12/2007 8:36:16 AM \*\*\*

## Dialog Search Results

10/065,410

? b 411

> Set Files all

> Select (predict?? or forecast??) (n2) satisfaction? and (car? or truck? or ford or automoto?? or vehicle?) not py>2002

138 databases have items, of 565 searched:

Hits	File	Name
33	1	<u>ERIC 1965-2007/Sep</u>
3	2	<u>INSPEC 1898-2007/Oct W4</u>
3	5	<u>Biosis Previews(R) 1926-2007/Nov W1</u>
13	6	<u>NTIS 1964-2007/Nov W3</u>
106	7	<u>Social SciSearch(R) 1972-2007/Nov W1</u>
2	8	<u>Ei Compendex(R) 1884-2007/Oct W4</u>
9	9	<u>Business &amp; Industry(R) Jul/1994-2007/Nov 07</u>
4	10	<u>AGRICOLA 70-2007/Oct</u>
297	11	<u>PsycINFO(R) 1887-2007/Oct W4</u>
26	13	<u>BAMP 2007/Nov W2</u>
2	14	<u>Mechanical and Transport Engineer</u>
320	15	<u>ABI/Inform(R) 1971-2007/Nov 10</u>
41	16	<u>Gale Group PROMT(R) 1990-2007/Nov 09</u>
1	18	<u>Gale Group F&amp;S Index(R) 1988-2007/Nov 08</u>
27	20	<u>Dialog Global Reporter 1997-2007/Nov 12</u>
1	21	<u>NCJRS 1972-2007/Sep</u>
3	22	<u>Employee Benefits 1986-2007/Aug</u>
6	30	<u>AsiaPacific 1985-2007/Nov 08</u>
65	34	<u>SciSearch(R) Cited Ref Sci 1990-2007/Nov W2</u>
266	35	<u>Dissertation Abs Online 1861-2007/Jul</u>
1	42	<u>Pharmaceuticl News Idx 1974-2007/Nov W1</u>
96	45	<u>EMCare 2007/Oct W4</u>
33	47	<u>Gale Group Magazine DB(TM) 1959-2007/Oct 26</u>
9	50	<u>CAB Abstracts 1972-2007/Sep</u>
1	56	<u>Computer and Information Systems</u>

3	63	<u>Transport Res(TRIS) 1970-2007/Oct</u>
2	65	<u>Inside Conferences 1993-2007/Nov 08</u>
6	71	<u>ELSEVIER BIOBASE 1994-2007/Nov W2</u>
99	73	<u>EMBASE 1974-2007/Nov 05</u>
2	74	<u>Int.Pharm.Abs 1970-2007/Sep B2</u>
65	75	<u>TGG Management Contents(R) 86-2007/Oct W4</u>
1	81	<u>MIRA - Motor Industry Research 2001-2007/Jul</u>
208	88	<u>Gale Group Business A.R.T.S. 1976-2007/Nov 01</u>
17	91	<u>MANTIS(TM) 1880-2007/Apr</u>
4	98	<u>General Sci Abs 1984-2007/Nov</u>
2	99	<u>Wilson Appl. Sci &amp; Tech Abs 1983-2007/Sep</u>
1	104	<u>AeroBase 1999-2007/Aug</u>
1	111	<u>TGG Natl.Newspaper Index(SM) 1979-2007/Nov 02</u>
3	120	<u>U.S. Copyrights 1978-2007/Sep 11</u>
1	122	<u>Harvard Business Review 1971-2007/Sep</u>
4	135	<u>NewsRx Weekly Reports 1995-2007/Nov W2</u>
3	139	<u>EconLit 1969-2007/Sep</u>
19	142	<u>Social Sciences Abstracts 1983-2007/Sep</u>
1	143	<u>Biol. &amp; Agric. Index 1983-2007/Oct</u>
53	144	<u>Pascal 1973-2007/Oct W4</u>
1	147	<u>The Kansas City Star 1995-2003/Sep 26</u>
143	148	<u>Gale Group Trade &amp; Industry DB 1976-2007/Nov 05</u>
76	149	<u>TGG Health&amp;Wellness DB(SM) 1976-2007/Oct W4</u>
133	155	<u>MEDLINE(R) 1950-2007/Nov 08</u>
5	156	<u>ToxFile 1965-2007/Nov W1</u>
8	159	<u>Cancerlit 1975-2002/Oct</u>
3	162	<u>Global Health 1983-2007/Sep</u>
20	163	<u>Ageline(R) 1965-2007/Oct</u>
9	164	<u>Allied &amp; Complementary Medicine 1984-2007/Oct</u>
1	173	<u>Adis Clinical Trials Insight 2000-2007/Nov W1</u>
1	205	<u>ONTAP(R) BIOSIS Previews(R)</u>
9	212	<u>ONTAP(R) PsycINFO(R)</u>
1	215	<u>ONTAP(R) ABI/INFORM(R)</u>
2	258	<u>AP News Jul 2000-2007/Nov 12</u>
14	262	<u>CBCA Fulltext 1982-2007/Nov 05</u>
3	266	<u>FEDRIP 2007/Sep</u>
1	272	<u>ONTAP(R) EMBASE</u>
6	275	<u>Gale Group Computer DB(TM) 1983-2007/Nov 07</u>
3	285	<u>BioBusiness(R) 1985-1998/Aug W1</u>
3	292	<u>GEOBASE(TM) 1980-2007/Oct W4</u>
1	340	<u>CLAIMS(R)/US Patent 1950-07/Nov 08</u>
2	348	<u>EUROPEAN PATENTS 1978-2007/ 200744</u>
2	349	<u>PCT FULLTEXT 1979-2007/UB=20071108UT=20071101</u>
1	354	<u>Ei EnCompassLit(TM) 1965-2007/Nov W1</u>
2	392	<u>Boston Herald 1995-2006/Jun 14</u>
5	420	<u>UnCover 1988-2001/May 31</u>
1	427	<u>Fort Worth Star-Telegram 1993-2004/Feb 25</u>

1	434	<u>SciSearch(R) Cited Ref Sci 1974-1989/Dec</u>
6	437	<u>Education Abstracts 1983-2007/Sep</u>
136	440	<u>Current Contents Search(R) 1990-2007/Nov 12</u>
1	453	<u>Drugs of the Future 1990-2007/NOV</u>
2	471	<u>New York Times Fulltext 1980-2007/Nov 13</u>
2	476	<u>Financial Times Fulltext 1982-2007/Nov 11</u>
347	484	<u>Periodical Abs Plustext 1986-2007/Nov W1</u>
7	485	<u>Accounting &amp; Tax DB 1971-2007/Oct W4</u>
1	487	<u>Columbus Ledger-Enquirer 1994-2007/Nov 08</u>
1	488	<u>Duluth News-Tribune 1995-2007/Sep 07</u>
3	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
1	541	<u>SEC Online(TM) Annual Repts 1997/Sep W3</u>
5	553	<u>Wilson Bus. Abs. 1982-2007/Oct</u>
13	570	<u>Gale Group MARS(R) 1984-2007/Nov 07</u>
2	587	<u>Jane's Defense&amp;Aerospace 2007/Nov W1</u>
3	608	<u>KR/T Bus.News. 1992-2007/Nov 12</u>
7	610	<u>Business Wire 1999-2007/Nov 12</u>
5	613	<u>PR Newswire 1999-2007/Nov 12</u>
3	619	<u>Asia Intelligence Wire 1995-2007/Nov 11</u>
11	621	<u>Gale Group New Prod.Annou.(R) 1985-2007/Nov 06</u>
1	625	<u>American Banker Publications 1981-2007/Nov 02</u>
1	626	<u>Bond Buyer Full Text 1981-2007/Nov 06</u>
1	631	<u>Boston Globe 1980-2007/Nov 08</u>
2	633	<u>Phil.Inquirer 1983-2007/Nov 11</u>
3	634	<u>San Jose Mercury Jun 1985-2007/Nov 09</u>
5	635	<u>Business Dateline(R) 1985-2007/Nov 09</u>
12	636	<u>Gale Group Newsletter DB(TM) 1987-2007/Nov 07</u>
1	638	<u>Newsday/New York Newsday 1987-2007/Nov 11</u>
1	641	<u>Rocky Mountain News Jun 1989-2007/Nov 12</u>
1	642	<u>The Charlotte Observer 1988-2007/Nov 11</u>
6	646	<u>Consumer Reports 1982-2007/Nov</u>
14	649	<u>Gale Group Newswire ASAP(TM) 2007/Nov 07</u>
10	654	<u>US PAT.FULL. 1976-2007/NOV 08</u>
1	660	<u>Federal News Service 1991-2002/Jul 02</u>
1	667	<u>ITAR/TASS News 1996-1999/May 26</u>
1	674	<u>Computer News Fulltext 1989-2006/Sep W1</u>
1	684	<u>Bradenton Herald 1992-2007/Aug 28</u>
1	696	<u>DIALOG Telecom. Newsletters 1995-2007/Nov 09</u>
1	707	<u>The Seattle Times 1989-2007/Nov 10</u>
1	709	<u>Richmond Times-Disp. 1989-2007/Nov 06</u>
3	711	<u>Independent(London) Sep 1988-2006/Dec 12</u>
1	713	<u>Atlanta J/Const. 1989-2007/Nov 11</u>
1	716	<u>Daily News Of L.A. 1989-2007/Nov 08</u>
1	717	<u>The Washington Times Jun 1989-2007/Nov 09</u>
1	718	<u>Pittsburgh Post-Gazette Jun 1990-2007/Nov 12</u>
2	719	<u>(Albany) The Times Union Mar 1986-2007/Nov 11</u>
1	721	<u>Lexington Hrld.-Ldr. 1990-2007/Nov 07</u>

1	722	<u>Cincinnati/Kentucky Post 1990-2007/Nov 08</u>
1	723	<u>The Wichita Eagle 1990-2007/Nov 09</u>
3	727	<u>Canadian Newspapers 1990-2007/Nov 11</u>
3	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
1	733	<u>The Buffalo News 1990-2007/Nov 10</u>
1	738	<u>(Allentown) The Morning Call 1990-2007/Nov 09</u>
1	739	<u>The Fresno Bee 1990-2007/Nov 09</u>
1	741	<u>(Norfolk)Led./Pil. 1990-2007/Nov 11</u>
1	743	<u>(New Jersey)The Record 1989-2007/Nov 08</u>
1	750	<u>Emerging Mkts &amp; Middle East News 1995-2005/Dec 13</u>
1	755	<u>New Zealand Newspapers 1995-2007/Nov 11</u>
1	757	<u>Mirror Publications/Independent</u>
1	765	<u>Frost &amp; Sullivan 1992-1999/Apr</u>
5	781	<u>ProQuest Newsstand 1998-2007/Nov 11</u>
2	810	<u>Business Wire 1986-1999/Feb 28</u>
6	813	<u>PR Newswire 1987-1999/Apr 30</u>
1	979	<u>Milwaukee Jnl Sentinel Apr 1998-2007/Nov 10</u>
2	985	<u>World News Connection(R) 1995-2007/Nov 12</u>
222	996	<u>NewsRoom 2000-2002</u>

#### Reordered Hits

Hits	File	Name
347	484	<u>Periodical Abs Plustext 1986-2007/Nov W1</u>
320	15	<u>ABI/Inform(R) 1971-2007/Nov 10</u>
297	11	<u>PsycINFO(R) 1887-2007/Oct W4</u>
266	35	<u>Dissertation Abs Online 1861-2007/Jul</u>
222	996	<u>NewsRoom 2000-2002</u>
208	88	<u>Gale Group Business A.R.T.S. 1976-2007/Nov 01</u>
143	148	<u>Gale Group Trade &amp; Industry DB 1976-2007/Nov 05</u>
136	440	<u>Current Contents Search(R) 1990-2007/Nov 12</u>
133	155	<u>MEDLINE(R) 1950-2007/Nov 08</u>
106	7	<u>Social SciSearch(R) 1972-2007/Nov W1</u>
99	73	<u>EMBASE 1974-2007/Nov 05</u>
96	45	<u>EMCare 2007/Oct W4</u>
76	149	<u>TGG Health&amp;Wellness DB(SM) 1976-2007/Oct W4</u>
65	34	<u>SciSearch(R) Cited Ref Sci 1990-2007/Nov W2</u>
65	75	<u>TGG Management Contents(R) 86-2007/Oct W4</u>
53	144	<u>Pascal 1973-2007/Oct W4</u>
41	16	<u>Gale Group PROMT(R) 1990-2007/Nov 09</u>
33	1	<u>ERIC 1965-2007/Sep</u>
33	47	<u>Gale Group Magazine DB(TM) 1959-2007/Oct 26</u>
27	20	<u>Dialog Global Reporter 1997-2007/Nov 12</u>
26	13	<u>BAMP 2007/Nov W2</u>

20	163	<u>Ageline(R) 1965-2007/Oct</u>
19	142	<u>Social Sciences Abstracts 1983-2007/Sep</u>
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13	570	<u>Gale Group MARS(R) 1984-2007/Nov 07</u>
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11	621	<u>Gale Group New Prod. Annou.(R) 1985-2007/Nov 06</u>
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9	9	<u>Business &amp; Industry(R) Jul/1994-2007/Nov 07</u>
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9	164	<u>Allied &amp; Complementary Medicine 1984-2007/Oct</u>
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8	159	<u>Cancerlit 1975-2002/Oct</u>
7	485	<u>Accounting &amp; Tax DB 1971-2007/Oct W4</u>
7	610	<u>Business Wire 1999-2007/Nov 12</u>
6	30	<u>AsiaPacific 1985-2007/Nov 08</u>
6	71	<u>ELSEVIER BIOBASE 1994-2007/Nov W2</u>
6	275	<u>Gale Group Computer DB(TM) 1983-2007/Nov 07</u>
6	437	<u>Education Abstracts 1983-2007/Sep</u>
6	646	<u>Consumer Reports 1982-2007/Nov</u>
6	813	<u>PR Newswire 1987-1999/Apr 30</u>
5	156	<u>ToxFile 1965-2007/Nov W1</u>
5	420	<u>UnCover 1988-2001/May 31</u>
5	553	<u>Wilson Bus. Abs. 1982-2007/Oct</u>
5	613	<u>PR Newswire 1999-2007/Nov 12</u>
5	635	<u>Business Dateline(R) 1985-2007/Nov 09</u>
5	781	<u>ProQuest Newsstand 1998-2007/Nov 11</u>
4	10	<u>AGRICOLA 70-2007/Oct</u>
4	98	<u>General Sci Abs 1984-2007/Nov</u>
4	135	<u>NewsRx Weekly Reports 1995-2007/Nov W2</u>
3	2	<u>INSPEC 1898-2007/Oct W4</u>
3	5	<u>Biosis Previews(R) 1926-2007/Nov W1</u>
3	22	<u>Employee Benefits 1986-2007/Aug</u>
3	63	<u>Transport Res(TRIS) 1970-2007/Oct</u>
3	120	<u>U.S. Copyrights 1978-2007/Sep 11</u>
3	139	<u>EconLit 1969-2007/Sep</u>
3	162	<u>Global Health 1983-2007/Sep</u>
3	266	<u>FEDRIP 2007/Sep</u>
3	285	<u>BioBusiness(R) 1985-1998/Aug W1</u>
3	292	<u>GEOBASE(TM) 1980-2007/Oct W4</u>
3	492	<u>Arizona Repub/Phoenix Gaz 19862002/Jan 06</u>
3	608	<u>KR/T Bus.News. 1992-2007/Nov 12</u>
3	619	<u>Asia Intelligence Wire 1995-2007/Nov 11</u>
3	634	<u>San Jose Mercury Jun 1985-2007/Nov 09</u>
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3	727	<u>Canadian Newspapers 1990-2007/Nov 11</u>
3	728	<u>Asia/Pac News 1994-2005/Dec W2</u>
2	8	<u>Ei Compendex(R) 1884-2007/Oct W4</u>
2	14	<u>Mechanical and Transport Engineer</u>
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2	74	<u>Int.Pharm.Abs 1970-2007/Sep B2</u>
2	99	<u>Wilson Appl. Sci &amp; Tech Abs 1983-2007/Sep</u>
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2	348	<u>EUROPEAN PATENTS 1978-2007/ 200744</u>
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2	392	<u>Boston Herald 1995-2006/Jun 14</u>
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2	476	<u>Financial Times Fulltext 1982-2007/Nov 11</u>
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2	985	<u>World News Connection(R) 1995-2007/Nov 12</u>
1	18	<u>Gale Group F&amp;S Index(R) 1988-2007/Nov 08</u>
1	21	<u>NCJRS 1972-2007/Sep</u>
1	42	<u>Pharmaceuticl News Idx 1974-2007/Nov W1</u>
1	56	<u>Computer and Information Systems</u>
1	81	<u>MIRA - Motor Industry Research 2001-2007/Jul</u>
1	104	<u>AeroBase 1999-2007/Aug</u>
1	111	<u>TGG Natl.Newspaper Index(SM) 1979-2007/Nov 02</u>
1	122	<u>Harvard Business Review 1971-2007/Sep</u>
1	143	<u>Biol. &amp; Agric. Index 1983-2007/Oct</u>
1	147	<u>The Kansas City Star 1995-2003/Sep 26</u>
1	173	<u>Adis Clinical Trials Insight 2000-2007/Nov W1</u>
1	205	<u>ONTAP(R) BIOSIS Previews(R)</u>
1	215	<u>ONTAP(R) ABI/INFORM(R)</u>
1	272	<u>ONTAP(R) EMBASE</u>
1	340	<u>CLAIMS(R)/US Patent 1950-07/Nov 08</u>
1	354	<u>Ei EnCompassLit(TM) 1965-2007/Nov W1</u>
1	427	<u>Fort Worth Star-Telegram 1993-2004/Feb 25</u>
1	434	<u>SciSearch(R) Cited Ref Sci 1974-1989/Dec</u>
1	453	<u>Drugs of the Future 1990-2007/NOV</u>
1	487	<u>Columbus Ledger-Enquirer 1994-2007/Nov 08</u>
1	488	<u>Duluth News-Tribune 1995-2007/Sep 07</u>
1	541	<u>SEC Online(TM) Annual Repts 1997/Sep W3</u>
1	625	<u>American Banker Publications 1981-2007/Nov 02</u>
1	626	<u>Bond Buyer Full Text 1981-2007/Nov 06</u>
1	631	<u>Boston Globe 1980-2007/Nov 08</u>
1	638	<u>Newsday/New York Newsday 1987-2007/Nov 11</u>
1	641	<u>Rocky Mountain News Jun 1989-2007/Nov 12</u>
1	642	<u>The Charlotte Observer 1988-2007/Nov 11</u>
1	660	<u>Federal News Service 1991-2002/Jul 02</u>



1	667	<u>ITAR/TASS News 1996-1999/May 26</u>
1	674	<u>Computer News Fulltext 1989-2006/Sep W1</u>
1	684	<u>Bradenton Herald 1992-2007/Aug 28</u>
1	696	<u>DIALOG Telecom. Newsletters 1995-2007/Nov 09</u>
1	707	<u>The Seattle Times 1989-2007/Nov 10</u>
1	709	<u>Richmond Times-Disp. 1989-2007/Nov 06</u>
1	713	<u>Atlanta J/Const. 1989-2007/Nov 11</u>
1	716	<u>Daily News Of L.A. 1989-2007/Nov 08</u>
1	717	<u>The Washington Times Jun 1989-2007/Nov 09</u>
1	718	<u>Pittsburgh Post-Gazette Jun 1990-2007/Nov 12</u>
1	721	<u>Lexington Hrlld.-Ldr. 1990-2007/Nov 07</u>
1	722	<u>Cincinnati/Kentucky Post 1990-2007/Nov 08</u>
1	723	<u>The Wichita Eagle 1990-2007/Nov 09</u>
1	733	<u>The Buffalo News 1990- 2007/Nov 10</u>
1	738	<u>(Allentown) The Morning Call 1990-2007/Nov 09</u>
1	739	<u>The Fresno Bee 1990-2007/Nov 09</u>
1	741	<u>(Norfolk)Led./Pil. 1990-2007/Nov 11</u>
1	743	<u>(New Jersey)The Record 1989-2007/Nov 08</u>
1	750	<u>Emerging Mkts &amp; Middle East News 1995-2005/Dec 13</u>
1	755	<u>New Zealand Newspapers 1995-2007/Nov 11</u>
1	757	<u>Mirror Publications/Independent</u>
1	765	<u>Frost &amp; Sullivan 1992-1999/Apr</u>
1	979	<u>Milwaukee Jnl Sentinel Apr 1998-2007/Nov 10</u>

Begin 484, 15, 11, 35, 996, 654, 9, 610, 646, 813, 635, 613, 781, 471, 476, 56, 122

[File 484] **Periodical Abs Plustext** 1986-2007/Nov W1

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[File 15] **ABI/Inform(R)** 1971-2007/Nov 10

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[File 11] **PsycINFO(R)** 1887-2007/Oct W4

(c) 2007 Amer. Psychological Assn. All rights reserved.

[File 35] **Dissertation Abs Online** 1861-2007/Jul

(c) 2007 ProQuest Info&Learning. All rights reserved.

[File 996] **NewsRoom 2000-2002**

(c) 2007 Dialog. All rights reserved.

[File 654] **US PAT.FULL.** 1976-2007/NOV 08

(c) Format only 2007 Dialog. All rights reserved.

*\*File 654: IPCR/8 classification codes now searchable in 2006 records. For information about IC= index changes, see HELP NEWSIPCR.*

[File 9] **Business & Industry(R)** Jul/1994-2007/Nov 07

(c) 2007 The Gale Group. All rights reserved.

[File 610] **Business Wire** 1999-2007/Nov 12

(c) 2007 Business Wire. All rights reserved.

*\*File 610: File 610 now contains data from 3/99 forward. Archive data (1986-2/99) is available in File 810.*

[File 646] **Consumer Reports** 1982-2007/Nov

(c) 2007 Consumer Union. All rights reserved.

[File 813] **PR Newswire** 1987-1999/Apr 30

(c) 1999 PR Newswire Association Inc. All rights reserved.

[File 635] **Business Dateline(R)** 1985-2007/Nov 09

(c) 2007 ProQuest Info&Learning. All rights reserved.

[File 613] **PR Newswire** 1999-2007/Nov 12

(c) 2007 PR Newswire Association Inc. All rights reserved.

*\*File 613: File 613 now contains data from 5/99 forward. Archive data (1987-4/99) is available in File 813.*

[File 781] **ProQuest Newsstand** 1998-2007/Nov 11

(c) 2007 ProQuest Info&Learning. All rights reserved.

[File 471] **New York Times Fulltext** 1980-2007/Nov 13

(c) 2007 The New York Times. All rights reserved.

[File 476] **Financial Times Fulltext** 1982-2007/Nov 11

(c) 2007 Financial Times Ltd. All rights reserved.

[File 56] **Computer and Information Systems Abstracts** 1966-2007/Sep

(c) 2007 CSA. All rights reserved.

[File 122] **Harvard Business Review** 1971-2007/Sep

(c) 2007 Harvard Business Review. All rights reserved.

*\*File 122: File 122 is temporarily not updating.*

SELECT (predict?? or forecast??) (n2) satisfaction? and (car? or truck? or ford or  
automo?? or vehicle?) not py>2002

>>>W: File 996 processing for CAR? stopped at CARPIENTER

File 654 processing for CAR? stopped at CARBONYLGLUTAMIN

2311998 PREDICT??

2254520 FORECAST??

812282 SATISFACTION?

4809 (PREDICT?? OR FORECAST??) (2N) SATISFACTION?

25938712 CAR?

1595807 TRUCK?

1012703 FORD

1981 AUTOMO??

```

3231834    VEHICLE?
16884124    PY>2002

S1      1511    SELECT (PREDICT?? OR FORECAST??) (N2) SATISFACTION? AND (CAR? OR TRUCK?
OR FORD OR AUTOMO?? OR VEHICLE?) NOT PY>2002

?

? s (PREDICT?? OR FORECAST??) (N2) SATISFACTION? (n2) (CAR? OR TRUCK? OR FORD OR
AUTOMO?? OR VEHICLE?) NOT PY>2002

>>>W:  File 996 processing for CAR? stopped at CARPIENTER
File 654 processing for CAR? stopped at CARBONYLGLUTAMIN
2311998    PREDICT??
2254520    FORECAST??
812282     SATISFACTION?
25938712   CAR?
1595807    TRUCK?
1012703    FORD
1981       AUTOMO??
3231834    VEHICLE?
279        (PREDICT?? OR FORECAST??) (2N) SATISFACTION? (2N) (((CAR? OR TRUCK?) OR
FORD) OR AUTOMO??) OR VEHICLE?)
16884124    PY>2002

S2      186     S (PREDICT?? OR FORECAST??) (N2) SATISFACTION? (N2) (CAR? OR TRUCK? OR
FORD OR AUTOMO?? OR VEHICLE?) NOT PY>2002

? rd

>>>W:  Duplicate detection is not supported for File 654.
Records from unsupported files will be retained in the RD set.

S3      156     RD (UNIQUE ITEMS)

? s s3 and ford
156     S3
1012703 FORD
S4      10     S S3 AND FORD

? b411
> Set Files all

```

> Select CAVARETTA and satisfaction and (car? or automo?? or vehicle?) not py>2002  
6 databases have items, of 565 searched.

Hits	File	Name
1	15	<u>ABI/Inform(R) 1971-2007/Nov 10</u>
1	634	<u>San Jose Mercury Jun 1985-2007/Nov 09</u>
1	640	<u>San Francisco Chronicle 1988-2007/Nov 11</u>
1	702	<u>Miami Herald 1983-2007/Sep 16</u>
1	703	<u>USA Today 1989-2007/Nov 09</u>
1	996	<u>NewsRoom 2000-2002</u>

Begin 15,634,640,702,703,996

[File 15] **ABI/Inform(R) 1971-2007/Nov 10**  
(c) 2007 ProQuest Info&Learning. All rights reserved.

[File 634] **San Jose Mercury Jun 1985-2007/Nov 09**  
(c) 2007 San Jose Mercury News. All rights reserved.

[File 640] **San Francisco Chronicle 1988-2007/Nov 11**  
(c) 2007 Chronicle Publ. Co. All rights reserved.

[File 702] **Miami Herald 1983-2007/Sep 16**  
(c) 2007 The Miami Herald Publishing Co. All rights reserved.

[File 703] **USA Today 1989-2007/Nov 09**  
(c) 2007 USA Today. All rights reserved.

[File 996] **NewsRoom 2000-2002**  
(c) 2007 Dialog. All rights reserved.

SELECT CAVARETTA and satisfaction and (car? or automo?? or vehicle?) not py>2002

Processing

Processing

>>>W: File 996 processing for CAR? stopped at CARPIENTER

1093	CAVARETTA
321558	SATISFACTION
12104629	CAR?
1137	AUTOMO??
1325839	VEHICLE?
1416713	PY>2002

S1 6 SELECT CAVARETTA AND SATISFACTION AND (CAR? OR AUTOMO?? OR VEHICLE?) NOT  
PY>2002

?

? rd

S2 6 RD (UNIQUE ITEMS)

? t s2/ti/all

? b411

> Set Files all

> Select (predict?? or forecast?) (n2) (re () purchase) (n2) (automo?? or car? or  
vehicle?) not py>2002

No databases have items, of 565 searched.

Hits File Name

#### Estimated Cost Summary

Project		Client		Charge Code		Searcher		Job		Service Code	User Number
						Scott Jarrett				51	276702
Date		Time		SessionID		Subsession		Subaccount			
11/12/2007		09:53:37		69		9					
Data Base	Dial Units	Access Charge	Print Credit	Types	Prints	Report	Rank	Links	CSS	Total	
411	51.7830	152.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	152.24	
Sub Totals	51.7830	\$152.24	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$152.24	
Session Totals	206.4160	\$656.83		Telecom	\$4.58					\$661.41	

>>>E: No databases were chosen

?

# STC DATABASE SEARCH

## ~~Inventor search

? show files;ds

File 347:JAPIO Dec 1976-2007/Jun(Updated 070926)

(c) 2007 JPO & JAPIO

File 348:EUROPEAN PATENTS 1978-2007/ 200742

(c) 2007 European Patent Office

File 349:PCT FULLTEXT 1979-2007/UB=20071011UT=20071004

(c) 2007 WIPO/Thomson

File 350:Derwent WPIX 1963-2007/UD=200767

(c) 2007 The Thomson Corporation

File 371:French Patents 1961-2002/BOPI 200209

(c) 2002 INPI. All rts. reserv.

File 120:U.S. Copyrights 1978-2007/Sep 11

(c) format only 2007 Dialog

File 426:LCMARC-Books 1968-2007/Oct W4

(c) format only 2007 Dialog

File 430:British Books in Print 2007/Jan W3

(c) 2007 J. Whitaker & Sons Ltd.

File 483:Newspaper Abs Daily 1986-2007/Oct 30

(c) 2007 ProQuest Info&Learning

File 2:INSPEC 1898-2007/Oct W2

(c) 2007 Institution of Electrical Engineers

File 35:Dissertation Abs Online 1861-2007/Jul

(c) 2007 ProQuest Info&Learning

File 65:Inside Conferences 1993-2007/Oct 29

(c) 2007 BLDSC all rts. reserv.

File 99:Wilson Appl. Sci & Tech Abs 1983-2007/Sep

(c) 2007 The HW Wilson Co.

File 256:TecInfoSource 82-2007/Oct

(c) 2007 Info.Sources Inc

File 474:New York Times Abs 1969-2007/Oct 30

(c) 2007 The New York Times

File 475:Wall Street Journal Abs 1973-2007/Oct 30

(c) 2007 The New York Times

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13

(c) 2002 The Gale Group

File 6:NTIS 1964-2007/Nov W1

(c) 2007 NTIS, Intl Cpyrght All Rights Res

File 7:Social SciSearch(R) 1972-2007/Oct W4

(c) 2007 The Thomson Corp

File 8:Ei Compendex(R) 1884-2007/Oct W3

(c) 2007 Elsevier Eng. Info. Inc.

File 14:Mechanical and Transport Engineer Abstract 1966-2007/Sep

(c) 2007 CSA.

File 34:SciSearch(R) Cited Ref Sci 1990-2007/Oct,W3

(c) 2007 The Thomson Corp

File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec  
(c) 2006 The Thomson Corp

File 63:Transport Res(TRIS) 1970-2007/Aug  
(c) fmt only 2007 Dialog

File 81:MIRA - Motor Industry Research 2001-2007/Jul  
(c) 2007 MIRA Ltd.

File 266:FEDRIP 2007/Sep  
Comp & dist by NTIS, Intl Copyright All Rights Res

File 9:Business & Industry(R) Jul/1994-2007/Oct 24  
(c) 2007 The Gale Group

File 15:ABI/Inform(R) 1971-2007/Oct 30  
(c) 2007 ProQuest Info&Learning

File 16:Gale Group PROMT(R) 1990-2007/Oct 26  
(c) 2007 The Gale Group

File 20:Dialog Global Reporter 1997-2007/Oct 30  
(c) 2007 Dialog

File 148:Gale Group Trade & Industry DB 1976-2007/Oct 23  
(c)2007 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989  
(c) 1999 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2007/Oct 24  
(c) 2007 The Gale Group

File 476:Financial Times Fulltext 1982-2007/Oct 30  
(c) 2007 Financial Times Ltd

File 610:Business Wire 1999-2007/Oct 30  
(c) 2007 Business Wire.

File 613:PR Newswire 1999-2007/Oct 30  
(c) 2007 PR Newswire Association Inc

File 621:Gale Group New Prod.Annou.(R) 1985-2007/Oct 24  
(c) 2007 The Gale Group

File 624:McGraw-Hill Publications 1985-2007/Oct 30  
(c) 2007 McGraw-Hill Co. Inc

File 634:San Jose Mercury Jun 1985-2007/Oct 18  
(c) 2007 San Jose Mercury News

File 636:Gale Group Newsletter DB(TM) 1987-2007/Oct 25  
(c) 2007 The Gale Group

File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire

File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc

File 95:TEME-Technology & Management 1989-2007/Oct W4  
(c) 2007 FIZ TECHNIK

File 13:BAMP 2007/Oct W3  
(c) 2007 The Gale Group

File 56:Computer and Information Systems Abstracts 1966-2007/Sep  
(c) 2007 CSA.

File 75:TGG Management Contents(R) 86-2007/Oct W3  
(c) 2007 The Gale Group

File 249:Mgt. & Mktg. Abs. 1976-2007Apr W5

(c) 2007 Pira International

File 141:Readers Guide 1983-2007/Aug

(c) 2007 The HW Wilson Co

File 995:NewsRoom 2003

(c) 2007 Dialog

File 996:NewsRoom 2000-2002

(c) 2007 Dialog

Set Items Description

S1 15 AU=(CAVARETTA M? OR CAVARETTA, M?) OR IV=(CAVARETTA  
M? OR -

CAVARETTA, M?)

S2 1 S1 FROM 347,348,349,350,371

S3 14 S1 NOT S2

S4 3 S3 AND (PREDICT??? OR FORECAST??? OR MODEL OR MODELS  
OR MO-

DELING OR MODELLING OR PROJECTION OR PROJECTIONS OR  
PROBABILI-

T??? OR ANTICIPAT??? OR EXPECTATION OR EXPECTATIONS)

S5 3 RD (unique items)

S6 4 S2 OR S5

**6/AA,AN,AZ,TI/1 (Item 1 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0014291932

WPI ACC NO: 2004-478628/

**Satisfaction prediction model constructing method for motor vehicle  
buyers,  
involves constructing model for survey completed buyer based on  
aggregate  
of buyer satisfaction for portion of survey completed buyer base**

**Original Titles:**

Satisfaction prediction model for consumers

Local Applications (No Type Date): US 200265410 A 20021016

Priority Applications (no., kind, date): US 200265410 A 20021016

**6/AA,AN,AZ,TI/2 (Item 1 from file: 2)**

DIALOG(R)File 2:(c) 2007 Institution of Electrical Engineers. All rts.  
reserv.

07338960 INSPEC Abstract Number: C1999-10-6170K-015

**Title: Data mining using genetic programming: the implications  
of**



## **parsimony on generalization error**

### **6/AA,AN,AZ,TI/3 (Item 1 from file: 35)**

DIALOG(R)File 35:(c) 2007 ProQuest Info&Learning. All rts. reserv.

01482468

### **CULTURAL ALGORITHMS AND REAL-VALUED FUNCTION OPTIMIZATION (GENETIC ALGORITHMS)**

### **6/AA,AN,AZ,TI/4 (Item 1 from file: 8)**

DIALOG(R)File 8:(c) 2007 Elsevier Eng. Info. Inc. All rts. reserv.

11278763

E.I. No: EIP06421017366

**Title: Data mining challenges in the automotive domain**

## **~~Bibliographic patent files**

? show files;ds

File 347:JAPIO Dec 1976-2007/Jun(Updated 070926)

(c) 2007 JPO & JAPIO

File 350:Derwent WPIX 1963-2007/UD=200767

(c) 2007 The Thomson Corporation

File 371:French Patents 1961-2002/BOPI 200209

(c) 2002 INPI. All rts. reserv.

Set	Items	Description
-----	-------	-------------

S1	833463	SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR CONTENT
----	--------	---

OR CONTENTMENT OR PLEASED OR PLEASURE OR APPROVAL OR  
COMFORTA-

BLE OR COMFORT()(LEVEL OR LEVELS)

S2	19281	PREDICT??? OR FORECAST??? OR MODEL OR MODELS OR MODELING OR
----	-------	--

MODELLING OR PROJECTION OR PROJECTIONS OR PROBABILIT???

OR A-

NTICIPAT??? OR EXPECTATION OR EXPECTATIONS

S3	35478	AUTOMOBILE OR AUTOMOBILES OR CAR OR CARS OR MOTOR()(VEHICLE
----	-------	--

OR VEHICLES) OR AUTO OR AUTOS OR SUV OR SUVs OR (SPORT

OR SP-

ORTS)()UTILITY OR ALL()TERRAIN OR TRUCK OR TRUCKS OR VAN

OR V-

ANS OR MINIVAN OR MINIVANS OR SPORTSCAR OR SPORTSCARS

S4 300751 BASED OR PER OR DERIV? OR ACCORDING?? OR  
 DETERMINED?? OR C-  
 ORRELAT??? OR PREDICATED  
 S5 16 (PREVIOUS OR PRIOR OR AVAILABLE OR AGGREGAT??? OR  
 PREEXIST-  
 ??? OR PRE()EXIST???) (2N) (SURVEY OR SURVEYS OR  
 QUESTIONNAIRE?  
 ? OR (LIST OR SERIES OR SET) (1N) (QUESTIONS OR QUERIES OR  
 INQU-  
 IRIES OR ENQUIRIES OR REQUESTS) OR INTERVIEW)  
 S6 3599 (BUYER OR BUYERS OR PURCHASER OR PURCHASERS OR  
 CONSUMER OR  
 CONSUMERS OR CUSTOMER OR CUSTOMERS OR DEMOGRAPHIC OR  
 REPAIR OR  
 WARRANTY OR MAINTENANCE) (2N) (DATA OR INFORMATION OR  
 CLAIM OR -  
 CLAIMS OR COMPLAINT OR COMPLAINTS)  
 S7 12 S3(10N)(S1(5N)S2)  
 S8 645 S4(5N)(S5 OR S6)  
 S9 0 S7(S)S8  
 S10 276 S1(S)S2(S)S3  
 S11 1 S8 AND S10  
 S12 6 S10 AND (S5 OR S6)  
 S13 16 S1 AND S2 AND S3 AND (S5 OR S6)  
 S14 11 S13 AND IC=(G06F OR G07G)  
 S15 13 S12 OR S14  
 S16 13 IDPAT (sorted in duplicate/non-duplicate order)  
 S17 13 IDPAT (primary/non-duplicate records only)

**17/AN,AZ,TI/1 (Item 1 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0016703772

**Vendor rating method for use in computer system, involves modeling industry spending patterns using individual and aggregate corporate data including financial statement data, and estimating commercial size of spending wallet**

**Original Titles:**

Using commercial share of wallet to analyze vendors in online marketplaces  
 Local Applications (No Type Date): US 2004978298 A 20041029; US  
 2005169588 A 20050630; US 2005704428 P 20050802; US 2006497529  
 A  
 20060802

Priority Applications (no., kind, date): US 2004978298 A 20041029; US  
 2005169588 A 20050630; US 2005704428 P 20050802; US 2006497529

A

20060802

**17/AN,AZ,TI/2 (Item 2 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0015943362

**Host computer for betting game e.g. horse race, performs addition processing of refund amount of hit ticket and increased amount of increase ticket**

Local Applications (No Type Date): JP 2004359740 A 20041213

Priority Applications (no., kind, date): JP 2004359740 A 20041213

**17/AN,AZ,TI/3 (Item 3 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0014291932

**Satisfaction prediction model constructing method for motor vehicle buyers, involves constructing model for survey completed buyer based on aggregate of buyer satisfaction for portion of survey completed buyer base**

**Original Titles:**

**Satisfaction prediction model** for consumers

Local Applications (No Type Date): US 200265410 A 20021016

Priority Applications (no., kind, date): US 200265410 A 20021016

**17/AN,AZ,TI/4 (Item 4 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0013730810

**Vehicle sales promoting method using multi-use vehicle banner, involves positioning banner in windshield, to display information related to vehicle conditions and transactions without hindering view**

**Original Titles:**

Multiple use automobile banner

Local Applications (No Type Date): US 2000686843 A 20001010  
Priority Applications (no., kind, date): US 2000686843 A 20001010

**17/AN,AZ,TI/5 (Item 5 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0013698279

**Remote maintenance service system indicates state of car , sensed by sensor, using mobile agent received from integrated service provider site**

**Original Titles:**

REMOTE MAINTENANCE SERVICE SYSTEM FOR MOVING BODY, INTEGRATED SERVICE

PROVIDER SITE, MOVING BODY, AND MAINTENANCE SERVICE METHOD

Local Applications (No Type Date): JP 200292698 A 20020328

Priority Applications (no., kind, date): JP 200292698 A 20020328

**17/AN,AZ,TI/6 (Item 6 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0013314831

**Purchase information evaluating and trading method for online auctions, involves identifying potential sellers based on purchase information received from buyer**

**Original Titles:**

Method of valuating and trading **customer information**

Local Applications (No Type Date): US 2001922762 A 20010806

Priority Applications (no., kind, date): US 2001922762 A 20010806

**17/AN,AZ,TI/7 (Item 7 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0013063511

**Passenger information providing system for vehicle e.g. taxi car , acquires passenger information from manufacturing center connected to vehicle terminal by wireless network, and displays acquired data in map**

**Original Titles:**

**CUSTOMER INFORMATION** PROVIDING SYSTEM FOR COMMERCIAL VEHICLE

Local Applications (No Type Date): JP 2001148338 A 20010517

Priority Applications (no., kind, date): JP 2001148338 A 20010517

**17/AN,AZ,TI/8 (Item 8 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0012969069

**Customer service representatives modeling method for interface designing, involves identifying behavior types of several customer service representatives utilizing an interface to design desired interface**

**Original Titles:**

Method for categorizing, describing and **modeling** types of system users

Method for categorizing, describing and **modeling** types of system users

Local Applications (No Type Date): US 199889403 A 19980603; US

2002134430

A 20020430; US 2002134430 A 20020430

Priority Applications (no., kind, date): US 199889403 A 19980603; US

2002134430 A 20020430

**17/AN,AZ,TI/9 (Item 9 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0012298691

**Feature based water mark embedding method in multimedia signals, involves modulating sample values in group of samples, around each feature according to water mark signal layer**

**Original Titles:**

TRANSMARKIERUNG, WASSERZEICHENEINBETTUNGSFUNKTIONEN WIE WIDERGABEBEFEHLE

UND MERKMALBASIERTE WASSERZEICHENERZEUGUNG VON MULTIMEDIASIGNALEN

TRANSMARKING, WATERMARK EMBEDDING FUNCTIONS AS RENDERING COMMANDS, AND

FEATURE-BASED WATERMARKING OF MULTIMEDIA SIGNALS

TRANSMARQUAGE, FONCTIONS D'INCORPORATION DE FILIGRANE COMME

COMMANDES DE  
 RESTITUTION, ET FILIGRANAGE A CARACTERISTIQUES DE SIGNAUX  
 MULTIMEDIA  
 Feature-based watermarks and watermark detection strategies  
 Digital watermarking systems  
 Feature-based watermarks and watermark detection strategies  
 Digital watermarking systems  
 TRANSMARKING, WATERMARK EMBEDDING FUNCTIONS AS RENDERING  
 COMMANDS, AND  
 FEATURE-BASED WATERMARKING OF MULTIMEDIA SIGNALS  
 TRANSMARQUAGE, FONCTIONS D'INCORPORATION DE FILIGRANE COMME  
 COMMANDES DE  
 RESTITUTION, ET FILIGRANAGE A CARACTERISTIQUES DE SIGNAUX  
 MULTIMEDIA  
 Local Applications (No Type Date): WO 2001US8315 A 20010316; AU  
 200147457  
 A 20010316; US 2000190481 P 20000318; US 2001810079 A  
 20010316; US  
 2000562049 A 20000501; US 2000257822 P 20001221; US 2001790322  
 A  
 20010221; EP 2001920399 A 20010316; WO 2001US8315 A 20010316;  
 JP  
 2001570009 A 20010316; WO 2001US8315 A 20010316; US  
 2000190481 P  
 20000318; US 2001810079 A 20010316; US 2000562049 A 20000501;  
 US  
 2000257822 P 20001221; US 2001790322 A 20010221  
 Priority Applications (no., kind, date): US 2000190481 P 20000318; US  
 2000562049 A 20000501; US 2000563664 A 20000502; US 2000257822  
 P  
 20001221; US 2001790322 A 20010221; US 2001810079 A 20010316

**17/AN,AZ,TI/10 (Item 10 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0012266022

**Performance managing method for a service in a video and data  
 network  
 monitoring performance data through physical network transport  
 and virtual  
 network transport**

**Original Titles:**

Provisioning system and method for **auto** -discovering customer premises  
 equipment in activating xDSL  
 Fault management in a VDSL network

Proactive repair process in the xDSL network (with a VDSL focus)  
 Fault management in a VDSL network  
 Proactive service request management and measurement  
 Management of virtual and physical network inventories  
 Linking order entry process to realtime network inventories and capacities  
 Proactive repair process in the xDSL network (with a VDSL focus)  
 Proactive repair process in the xDSL network (with a VDSL focus)  
 Fault management in a VDSL network  
 Proactive service request management and measurement  
 Performance **modeling** in a VDSL network  
 Fault management in a VDSL network  
**PERFORMANCE MODELING , FAULT MANAGEMENT AND REPAIR IN A XDSL NETWORK**  
**MODELAGE DES PERFORMANCES ET GESTION ET REPARATION DES PANNES DANS UN RESEAU XDSL**  
 Local Applications (No Type Date): WO 2001US24158 A 20010801; AU 200179130 A 20010801; US 2000222791 P 20000801; US 2001921285 A 20010801; US 2000222791 P 20000801; US 2001921276 A 20010801; US 2000222791 P 20000801; US 2001921283 A 20010801; US 2000222791 P 20000801; US 2001921277 A 20010801; US 2000222791 P 20000801; US 2001921275 A 20010801; US 2000222791 P 20000801; US 2001921282 A 20010801; US 2000222791 P 20000801; US 2001921274 A 20010801; US 2000222791 P 20000801; US 2001921283 A 20010801; US 2000222791 P 20000801; US 2001921283 A 20010801; US 200421456 A 20041223; US 2000222791 P 20000801; US 2001921276 A 20010801; US 2000222791 P 20000801; US 2001921275 A 20010801; US 2000222791 P 20000801; US 2001921294 A 20010801; US 2000222791 P 20000801; US 2001921277 A 20010801; US 2000222791 P 20000801; US 2001921285 A 20010801  
 Priority Applications (no., kind, date): US 2000222791 P 20000801; US 2001921274 A 20010801; US 2001921275 A 20010801; US 2001921276 A 20010801; US 2001921277 A 20010801; US 2001921282 A 20010801; US 2001921283 A 20010801; US 2001921285 A 20010801; US 2001921294 A 20010801; US 200421456 A 20041223

**17/AN,AZ,TI/11 (Item 11 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0010775190

**Consumer preferences learning method in electronic commerce, involves receiving and relating consumer responses to recommendations with segments associated with consumers and relating recommendations on segment basis**

**Original Titles:**

SEGMENT-BASED SELF-LEARNING METHOD AND SYSTEM  
PROCEDE ET SYSTEME D' **AUTO** -APPRENTISSAGE SE BASANT SUR DES SEGMENTS

Local Applications (No Type Date): WO 2000US41871 A 20001103; AU 200134381 A 20001103

Priority Applications (no., kind, date): US 1999166826 P 19991122; US 1999163505 P 19991104; US 2000210298 P 20000608

**17/AN,AZ,TI/12 (Item 12 from file: 350)**

DIALOG(R)File 350:(c) 2007 The Thomson Corporation. All rts. reserv.

0010744566

**Operating a computer system e.g. for linking to internet resources from physical and electronic objects, using new user interfaces, such as identifiers that serve to trigger object-appropriate responses from computer**

**Original Titles:**

**CONTENT** IDENTIFIERS TRIGGERING CORRESPONDING RESPONSES  
Methods and systems for controlling computers or linking to internet resources from physical and electronic objects  
Verfahren und Systeme zum Steuern von Computern oder zum Verbinden von  
Internet-Information mit physikalischen und elektronischen Objekten  
Methods and systems for controlling computers or linking to internet resources from physical and electronic objects  
Methodes et systemes pour commander des ordinateurs ou pour lier des informations sur l'Internet avec des objets physiques et electroniques  
METHODEN UND SYSTEME ZUR RECHNERSTEUERUNG ODER VERBINDUNG VON PHYSISCHEN



ORDER ELEKTRONISCHEN OBJEKTEN MIT INTERNET-RESSOURCEN  
METHODS AND SYSTEMS FOR CONTROLLING COMPUTERS OR LINKING TO  
INTERNET

RESOURCES FROM PHYSICAL AND ELECTRONIC OBJECTS

PROCEDES ET SYSTEMES DE CONTROLE D'ORDINATEURS OU DE LIAISON  
AUX RESSOURCES

INTERNET D'OBJETS PHYSIQUES ET ELECTRONIQUES

Data entry method and system

**Content** identifiers triggering corresponding responses through  
collaborative processing

**Content** identifiers triggering corresponding responses

Collateral data combined with other data to select web site

Distributed system for responding to watermarked documents

Distribution and use of trusted photos

ADVERTISING EMPLOYING WATERMARKING

PAPER-BASED CONTROL OF COMPUTER SYSTEMS

Methods and Devices Employing **Content** Identifiers

Digital Media Methods

Methods and Systems Useful in Linking From Objects to Remote Resources

Linking of computers based on steganographically embedded digital data

Watermarked business cards and methods

Paper-based control of computer systems

Distributed system for responding to watermarked documents

Internet-linking scanner

Methods for using wireless phones having optical capabilities

**Content** identifiers triggering corresponding responses

System for linking from object to remote resource

Data entry method and system

METHODS AND SYSTEMS FOR CONTROLLING COMPUTERS OR LINKING TO  
INTERNET

RESOURCES FROM PHYSICAL AND ELECTRONIC OBJECTS

PROCEDES ET SYSTEMES DE CONTROLE D'ORDINATEURS OU DE LIAISON  
AUX RESSOURCES

INTERNET D'OBJETS PHYSIQUES ET ELECTRONIQUES

**CONTENT** IDENTIFIERS TRIGGERING CORRESPONDING RESPONSES

IDENTIFICATEURS DE CONTENU DECLANCHANT DES REPONSES

CORRESPONDANTES

Local Applications (No Type Date): EP 2000110633 A 20000518; AU  
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Priority Applications (no., kind, date): US 1995508083 A 19950727; US  
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**17/AN,AZ,TI/13 (Item 13 from file: 347)**

DIALOG(R)File 347:(c) 2007 JPO & JAPIO. All rts. reserv.

08044236

**CAR** NAVIGATION SYSTEM AND RECORDING MEDIUM FOR **CAR**  
 NAVIGATION SYSTEM

APPL. NO.: 2002-322431 [JP 2002322431]

**~~Full text patent files**

? show files;ds

File 348:EUROPEAN PATENTS 1978-2007/ 200742

(c) 2007 European Patent Office

File 349:PCT FULLTEXT 1979-2007/UB=20071011UT=20071004

(c) 2007 WIPO/Thomson

Set Items Description

S1 567376 SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR  
 CONTENT

OR CONTENTMENT OR PLEASED OR PLEASURE OR APPROVAL OR  
 COMFORTA-

BLE OR COMFORT()(LEVEL OR LEVELS)

S2 567376 SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR

CONTENT

OR CONTENTMENT OR PLEASED OR PLEASURE OR APPROVAL OR COMFORTA-

BLE OR COMFORT()(LEVEL OR LEVELS)

S3 222842 PREDICT??? OR FORECAST??? OR MODEL OR MODELS OR MODELING OR

MODELLING OR PROJECTION OR PROJECTIONS OR PROBABILITY???

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S4 129669 AUTOMOBILE OR AUTOMOBILES OR CAR OR CARS OR MOTOR()(VEHICLE

OR VEHICLES) OR AUTO OR AUTOS OR SUV OR SUVs OR (SPORT OR SP-

ORTS)()UTILITY OR ALL()TERRAIN OR TRUCK OR TRUCKS OR VAN

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? OR (LIST OR SERIES OR SET)(1N)(QUESTIONS OR QUERIES OR INQU-

RIES OR ENQUIRIES OR REQUESTS) OR INTERVIEW)

S7 14490 (BUYER OR BUYERS OR PURCHASER OR PURCHASERS OR CONSUMER OR

CONSUMERS OR CUSTOMER OR CUSTOMERS OR DEMOGRAPHIC OR REPAIR OR

WARRANTY OR MAINTENANCE)(2N)(DATA OR INFORMATION OR

CLAIM OR -

CLAIMS OR COMPLAINT OR COMPLAINTS)

S8 36 S4(10N)(S2(5N)S3)

S9 2202 S5(5N)(S6 OR S7)

S10 2 S8(S)S9

S11 1 S8(S)(S6 OR S7)

S12 98 S2(S)S3(S)S4(S)(S6 OR S7)

S13 31 S2(S)S3(S)S4(S)S9

S14 25 S13 AND IC=(G06F OR G07G)

S15 25 IDPAT (sorted in duplicate/non-duplicate order)

S16 25 IDPAT (primary/non-duplicate records only)

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\$41.96 7.742 DialUnits File348

\$1.70 1 Type(s) in Format 3

\$5.10 3 Type(s) in Format 3 (UDF)

\$0.50 2 Type(s) in Format 6 (UDF)

\$7.30 6 Types  
\$49.26 Estimated cost File348  
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\$35.20 22 Type(s) in Format 3 (UDF)  
\$1.00 4 Type(s) in Format 6 (UDF)  
\$37.80 27 Types  
\$75.31 Estimated cost File349  
OneSearch, 2 files, 15.639 DialUnits FileOS  
\$2.40 TELNET  
\$126.97 Estimated cost this search  
\$148.36 Estimated total session cost 17.035 DialUnits

**16/AN,AZ,TI/1 (Item 1 from file: 348)**

DIALOG(R)File 348:(c) 2007 European Patent Office. All rts. reserv.

02334521

**Method of and system for enabling brand-image communication  
between vendors**

**and consumers**

**Verfahren und System zur Ermöglichung der Markenbilder-  
Kommunikation**

**zwischen Händlern und Verbrauchern**

**Procede et systeme pour activer une communication d'image de  
marque entre**

**les vendeurs et les consommateurs**

APPLICATION (CC, No, Date): EP 2007011587 001117;

PRIORITY (CC, No, Date): US 441973 991117; US 447121 991122; US  
465859

991217; US 483105 000114; US 599690 000622; US 641908 000818; US  
695744

001024

**16/AN,AZ,TI/2 (Item 2 from file: 348)**

DIALOG(R)File 348:(c) 2007 European Patent Office. All rts. reserv.

02018194

**Secure transaction management**

**Gesicherte Transaktionsverwaltung**

**Gestion de transactions securisees**

APPLICATION (CC, No, Date): EP 2005076129 970829;

PRIORITY (CC, No, Date): US 706206 960830

**16/AN,AZ,TI/3 (Item 3 from file: 348)**

DIALOG(R)File 348:(c) 2007 European Patent Office. All rts. reserv.

01752676

**Systems and methods for secure transaction management and electronic rights protection**

**Systeme und Verfahren zur gesicherten Transaktionsverwaltung und elektronischem Rechtsschutz**

**Systemes et procedes de gestion de transactions securisees et de protection de droits electroniques**

APPLICATION (CC, No, Date): EP 2004075701 960213;

PRIORITY (CC, No, Date): US 388107 950213

**16/AN,AZ,TI/4 (Item 4 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

01488570

**PROVIDING CONTENT TO MOBILE COMMUNICATION FACILITIES  
FOURNITURE DE CONTENU A DES INSTALLATIONS MOBILES DE COMMUNICATION**

Application: WO 2006US35976 20060913 (PCT/WO US2006035976)

**16/AN,AZ,TI/5 (Item 5 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

01357270

**CONSISTENT SET OF INTERFACES DERIVED FROM A BUSINESS OBJECT MODEL  
ENSEMBLE COHERENT D'INTERFACES DERIVEES D'UN MODELE D'OBJET COMMERCIAL**

Application: WO 2005US21481 20050617 (PCT/WO US2005021481)

**16/AN,AZ,TI/6 (Item 6 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

01329846

**CONSISTENT SET OF INTERFACES DERIVED FROM A BUSINESS OBJECT MODEL  
ENSEMBLE D'INTERFACES COHERENT DERIVE D'UN MODELE D'OBJETS COMMERCIAUX**

Application: WO 2005US22137 20050624 (PCT/WO US2005022137)

**16/AN,AZ,TI/7 (Item 7 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.



00995713

**A WARRANTY METHOD AND SYSTEM  
SYSTEME ET PROCEDE DE GARANTIE**

Application: WO 2002US29923 20020920 (PCT/WO US0229923)

**16/AN,AZ,TI/8 (Item 8 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00971386

**SYSTEM AND METHOD FOR KNOWLEDGE RETRIEVAL,  
MANAGEMENT, DELIVERY AND  
PRESENTATION**

**SYSTEME ET PROCEDE D'EXTRACTION, DE GESTION, DE  
DISTRIBUTION ET DE  
PRESENTATION DE CONNAISSANCES**

Application: WO 2002US20249 20020624 (PCT/WO US0220249)

**16/AN,AZ,TI/9 (Item 9 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00899530

**GRAPHICAL USER INTERFACE FOR A WARRANTY CLAIM SYSTEM  
INTERFACE GRAPHIQUE UTILISATEUR POUR SYSTEME DE  
RECLAMATION AU TITRE DE LA  
GARANTIE**

Application: WO 2001US32148 20011017 (PCT/WO US0132148)

**16/AN,AZ,TI/10 (Item 10 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00867354

**SYSTEM FOR CARD ACTIVITY-BASED MORTGAGE CREDITING  
SYSTEME DE PRETS HYPOTHECAIRES DEPENDANT DES OPERATIONS  
DE CARTE DE CREDIT**

Application: WO 2000US35341 20001222 (PCT/WO US0035341)

**16/AN,AZ,TI/11 (Item 11 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00806389

**SCHEDULING AND PLANNING BEFORE AND PROACTIVE  
MANAGEMENT DURING MAINTENANCE  
AND SERVICE IN A NETWORK-BASED SUPPLY CHAIN**

**ENVIRONMENT  
PROGRAMMATION ET PLANIFICATION ANTICIPEE, ET GESTION  
PROACTIVE AU COURS DE  
LA MAINTENANCE ET DE L'ENTRETIEN D'UN ENVIRONNEMENT  
DU TYPE CHAINE**

**D'APPROVISIONNEMENT RESEAUTE**

Application: WO 2000US32228 20001122 (PCT/WO US0032228)

**16/AN,AZ,TI/12 (Item 12 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00806384

**NETWORK AND LIFE CYCLE ASSET MANAGEMENT IN AN E-  
COMMERCE ENVIRONMENT AND  
METHOD THEREOF**

**GESTION D'ACTIFS DURANT LE CYCLE DE VIE ET EN RESEAU DANS  
UN ENVIRONNEMENT**

**DE COMMERCE ELECTRONIQUE ET PROCEDE ASSOCIE**

Application: WO 2000US32324 20001122 (PCT/WO US0032324)

**16/AN,AZ,TI/13 (Item 13 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00806383

**COLLABORATIVE CAPACITY PLANNING AND REVERSE INVENTORY  
MANAGEMENT DURING**

**DEMAND AND SUPPLY PLANNING IN A NETWORK-BASED SUPPLY  
CHAIN ENVIRONMENT**

**AND METHOD THEREOF**

**PLANIFICATION EN COLLABORATION DES CAPACITES ET  
GESTION ANTICIPEE DES**

**STOCKS LORS DE LA PLANIFICATION DE L'OFFRE ET DE LA  
DEMANDE DANS UN**

**ENVIRONNEMENT DE CHAINE D'APPROVISIONNEMENT FONDEE  
SUR LE RESEAU ET**

**PROCEDE ASSOCIE**

Application: WO 2000US32309 20001122 (PCT/WO US0032309)

**16/AN,AZ,TI/14 (Item 14 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00806382

**METHOD FOR AFFORDING A MARKET SPACE INTERFACE  
BETWEEN A PLURALITY OF**

**MANUFACTURERS AND SERVICE PROVIDERS AND INSTALLATION**

**MANAGEMENT VIA A  
MARKET SPACE INTERFACE  
PROCEDE DE MISE A DISPOSITION D'UNE INTERFACE D'ESPACE DE  
MARCHE ENTRE UNE  
PLURALITE DE FABRICANTS ET DES FOURNISSEURS DE  
SERVICES ET GESTION  
D'UNE INSTALLATION VIA UNE INTERFACE D'ESPACE DE MARCHE**  
Application: WO 2000US32308 20001122 (PCT/WO US0032308)

**16/AN,AZ,TI/15 (Item 15 from file: 349)**  
DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00803948  
**METHOD OF AND SYSTEM FOR ENABLING BRAND-IMAGE  
COMMUNICATION BETWEEN VENDORS  
AND CONSUMERS  
PROCEDE ET SYSTEME PERMETTANT DE COMMUNIQUER UNE IMAGE  
DE MARQUE ENTRE DES  
VENDEURS ET DES CONSOMMATEURS**  
Application: WO 2000US31757 20001117 (PCT/WO US0031757)  
Parent Application/Grant:  
Related by Continuation to: US 99441973 19991117 (CIP); US 99447121  
19991122 (CIP); US 99465859 19991217 (CIP); US 2000483105  
20000114  
(CIP); US 2000599690 20000622 (CIP); US 2000641908 20000818 (CIP);  
US  
2000695744 20001024 (CIP)

**16/AN,AZ,TI/16 (Item 16 from file: 349)**  
DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00784185  
**A SYSTEM AND METHOD FOR STREAM-BASED COMMUNICATION  
IN A COMMUNICATION  
SERVICES PATTERNS ENVIRONMENT  
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION FOURNISSANT  
UN SYSTEME DE  
COMMUNICATION EN CONTINU DANS UN ENVIRONNEMENT DE  
CONFIGURATIONS DE  
SERVICES DE COMMUNICATION**  
Application: WO 2000US24125 20000831 (PCT/WO US0024125)

**16/AN,AZ,TI/17 (Item 17 from file: 349)**  
DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00784143

**SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR LOAD  
BALANCING REQUESTS AMONG  
SERVERS**

**SYSTEME, PROCEDE ET ARTICLE POUR EQUILIBREUR DE  
CHARGE DANS UN  
ENVIRONNEMENT DE STRUCTURES DE SERVICES**

Application: WO 2000US24236 20000831 (PCT/WO US0024236)

**16/AN,AZ,TI/18 (Item 18 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00784136

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR  
BUSINESS LOGIC SERVICES**

**PATTERNS IN A NETCENTRIC ENVIRONMENT  
SYSTEME, PROCEDE ET ARTICLE DE FABRICATION POUR  
STRUCTURES DE SERVICES DE  
LOGIQUE DE COMMERCE DANS UN ENVIRONNEMENT  
S'ARTICULANT AUTOUR DE  
L'INTERNET**

Application: WO 2000US24197 20000831 (PCT/WO US0024197)

**16/AN,AZ,TI/19 (Item 19 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00784135

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A  
LOCALLY ADDRESSABLE**

**INTERFACE IN A COMMUNICATION SERVICES PATTERNS  
ENVIRONMENT  
SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION METTANT EN  
OEUVRE UNE INTERFACE  
ADRESSABLE LOCALEMENT DANS UN ENVIRONNEMENT DE  
CONFIGURATIONS DE  
SERVICES DE COMMUNICATION**

Application: WO 2000US24189 20000831 (PCT/WO US0024189)

**16/AN,AZ,TI/20 (Item 20 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00784134

**A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A  
CONSTANT CLASS COMPONENT  
IN A BUSINESS LOGIC SERVICES PATTERNS ENVIRONMENT**

**SYSTEME, PROCEDE ET ARTICLE MANUFACTURE UN COMPOSANT DE  
CLASSE DE CONSTANTE  
DANS UN ENVIRONNEMENT DE SCHEMAS DE SERVICES DE  
LOGIQUE D'AFFAIRES**

Application: WO 2000US24188 20000831 (PCT/WO US0024188)

**16/AN,AZ,TI/21 (Item 21 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00766119

**A POINT-OF-SALE/SERVICE (POS) PORTAL  
PORTAIL DE SERVICE/POINT DE VENTE (POS)**

Application: WO 2000US15369 20000602 (PCT/WO US0015369)

**16/AN,AZ,TI/22 (Item 22 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00762480

**DISPLAYING COLOR ADVERTISEMENTS ON POINT-OF-  
SALES/SERVICE (POS) PLATFORMS  
AFFICHAGE DE PUBLICITES EN COULEURS SUR DES PLATEFORMES DE  
POINTS DE VENTES  
OU DE SERVICES (POS)**

Application: WO 2000US15363 20000602 (PCT/WO US0015363)

**16/AN,AZ,TI/23 (Item 23 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00762426

**A SECURE INTERNET VAULT FOR CONSUMER RECEIPTS, LEGAL  
DOCUMENTS AND COMMERCE  
CHAMBRE FORTE PROTEGEE SUR INTERNET POUR RECUS,  
DOCUMENTS JURIDIQUES ET  
COMMERCE DU CONSOMMATEUR**

Application: WO 2000US15371 20000602 (PCT/WO US0015371)

**16/AN,AZ,TI/24 (Item 24 from file: 349)**

DIALOG(R)File 349:(c) 2007 WIPO/Thomson. All rts. reserv.

00762425

**AN ELECTRONIC-RECEIPTS SERVICE  
SERVICE ELECTRONIQUE DE RECUS**

Application: WO 2000US15368 20000602 (PCT/WO US0015368)

**16/AN,AZ,TI/25 (Item 25 from file: 349)**

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00761422

**BUSINESS ALLIANCE IDENTIFICATION**

**SYSTEME, PROCEDE ET ARTICLE DE PRODUCTION POUR  
L'IDENTIFICATION D'ALLIANCES**

**COMMERCIALES DANS UN CADRE D'ARCHITECTURE RESEAU**

Application: WO 2000US14375 20000524 (PCT/WO US0014375)

**~~Bibliographic NPL files**

? show files;ds

File 2:INSPEC 1898-2007/Oct W2

(c) 2007 Institution of Electrical Engineers

File 35:Dissertation Abs Online 1861-2007/Jul

(c) 2007 ProQuest Info&Learning

File 65:Inside Conferences 1993-2007/Oct 29

(c) 2007 BLDSC all rts. reserv.

File 99:Wilson Appl. Sci & Tech Abs 1983-2007/Sep

(c) 2007 The HW Wilson Co.

File 256:TecInfoSource 82-2007/Oct

(c) 2007 Info.Sources Inc

File 474:New York Times Abs 1969-2007/Oct 30

(c) 2007 The New York Times

File 475:Wall Street Journal Abs 1973-2007/Oct 30

(c) 2007 The New York Times

File 583:Gale Group Globalbase(TM) 1986-2002/Dec 13

(c) 2002 The Gale Group

File 6:NTIS 1964-2007/Nov W1

(c) 2007 NTIS, Intl Cpyrght All Rights Res

File 7:Social SciSearch(R) 1972-2007/Oct W4

(c) 2007 The Thomson Corp

File 8:Ei Compendex(R) 1884-2007/Oct W3

(c) 2007 Elsevier Eng. Info. Inc.

File 14:Mechanical and Transport Engineer Abstract 1966-2007/Sep

(c) 2007 CSA.

File 34:SciSearch(R) Cited Ref Sci 1990-2007/Oct W3

(c) 2007 The Thomson Corp

File 434:SciSearch(R) Cited Ref Sci 1974-1989/Dec

(c) 2006 The Thomson Corp

File 63:Transport Res(TRIS) 1970-2007/Aug

(c) fmt only 2007 Dialog

File 81:MIRA - Motor Industry Research 2001-2007/Jul

(c) 2007 MIRA Ltd.

File 266:FEDRIP 2007/Sep

Set Items Description

S1 1639415 SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR CONTENT

OR CONTENTMENT OR PLEASED OR PLEASURE OR APPROVAL OR COMFORTA-

BLE OR COMFORT()(LEVEL OR LEVELS)

S2 1639415 SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR CONTENT

OR CONTENTMENT OR PLEASED OR PLEASURE OR APPROVAL OR COMFORTA-

BLE OR COMFORT()(LEVEL OR LEVELS)

S3 337104 PREDICT??? OR FORECAST??? OR MODEL OR MODELS OR MODELING OR

MODELLING OR PROJECTION OR PROJECTIONS OR PROBABILITY??? OR A-

NTICIPAT??? OR EXPECTATION OR EXPECTATIONS

S4 27545 AUTOMOBILE OR AUTOMOBILES OR CAR OR CARS OR MOTOR()(VEHICLE

OR VEHICLES) OR AUTO OR AUTOS OR SUV OR SUVs OR (SPORT OR SP-

ORTS)()UTILITY OR ALL()TERRAIN OR TRUCK OR TRUCKS OR VAN OR V-

ANS OR MINIVAN OR MINIVANS OR SPORTSCAR OR SPORTSCARS

S5 602563 BASED OR PER OR DERIV? OR ACCORDING?? OR DETERMINED?? OR C-

ORRELAT??? OR PREDICATED

S6 982 (PREVIOUS OR PRIOR OR AVAILABLE OR AGGREGAT??? OR PREEXIST-

??? OR PRE()EXIST???) (2N)(SURVEY OR SURVEYS OR QUESTIONNAIRE?

? OR (LIST OR SERIES OR SET)(1N)(QUESTIONS OR QUERIES OR INQU-

IRIES OR ENQUIRIES OR REQUESTS) OR INTERVIEW)

S7 4768 (BUYER OR BUYERS OR PURCHASER OR PURCHASERS OR CONSUMER OR

CONSUMERS OR CUSTOMER OR CUSTOMERS OR DEMOGRAPHIC OR REPAIR OR

WARRANTY OR MAINTENANCE)(2N)(DATA OR INFORMATION OR CLAIM OR -

CLAIMS OR COMPLAINT OR COMPLAINTS)

S8 196 S4(10N)(S2(5N)S3)

S9 236 S5(5N)(S6 OR S7)

S10 0 S8(S)S9

S11 0 S8 AND S9

S12 2 S8 AND (S6 OR S7)

S13 948 S4(S)(S2(10N)S3)

S14 4 S13(S)(S6 OR S7)  
 S15 6 S13 AND (S6 OR S7)  
 S16 79 S2 AND S3 AND S4 AND (S6 OR S7)  
 S17 27 S2(S)S3(S)S4(S)(S6 OR S7)  
 S18 29 S12 OR S14 OR S15 OR S17  
 S19 24 S18 NOT PY>2002  
 S20 22 S19 NOT PD=20021017:20071130  
 S21 21 RD (unique items)

**21/6/1 (Item 1 from file: 2)**

07237977 INSPEC Abstract Number: C1999-06-7120-020

**Title: Factors influencing consumer perceptions of Web-based decision support systems**

Publication Date: 1999

Copyright 1999, IEE

**21/6/2 (Item 2 from file: 2)**

06849585 INSPEC Abstract Number: B9804-0170N-010

**Title: Determining warranty benefits for automobile design changes**

Publication Date: 1998

Copyright 1998, IEE

**21/6/3 (Item 1 from file: 35)**

01445768 ORDER NO: AADAA-I9538123

**AN EXAMINATION OF THEORETICAL ISSUES IN CONSUMER SATISFACTION USING PROSPECT THEORY AND CONSUMER PURCHASE MOTIVES**

Year: 1995

**21/6/4 (Item 2 from file: 35)**

01428643 ORDER NO: AADAA-I9527694

**AUTOMOBILE WARRANTY DATA PREDICTIVE MODELS FOR INTERPRETING ENGINEERING DESIGN AND PROCESS CHANGES (WARRANTY CLAIMS)**

Year: 1995

**21/6/5 (Item 1 from file: 583)**

09784338

Planea GM nueva estrategia automotriz

Mexico: GM to improve customer care services

28 May 2002



**21/6/6 (Item 2 from file: 583)**

04630521

Putting the driver in the designer's seat

UK - FORD USES CTC FOR NEW DEVELOPMENTS

11 November 1991

**21/6/7 (Item 1 from file: 6)**

1671521 NTIS Accession Number: TIB/A92-01690

**Towards the automatic production of multilingual technical documents**

Sep 91

**21/6/8 (Item 2 from file: 6)**

1554971 NTIS Accession Number: AD-A226 762/3

**CRC Octane Number Requirement Survey for 1989**

Aug 90

**21/6/9 (Item 3 from file: 6)**

1479081 NTIS Accession Number: AD-A214 845/0

**CRC (Coordinating Research Council) Octane Number Requirement Survey 1988**

Aug 89

**21/6/10 (Item 4 from file: 6)**

0586066 NTIS Accession Number: FE-1520-6/XAB

**Economic System Analysis of Coal Preconversion Technology: Phase I.**

**Volume VI. Computer Systems to Support Mine Planning. Interim Report for**

**the Period August 1973--July 1975**

Jul 75

**21/6/11 (Item 1 from file: 34)**

10590383 Genuine Article#: BU19P Number of References: 6

**Title: Two-dimensional reliability modeling from warranty data (ABSTRACT AVAILABLE)**

Publication date: 20020000

**21/6/12 (Item 1 from file: 63)**

00768676 DA

**TITLE: IMPACTING THE FUTURE**

PUBLICATION DATE: 19980900

DATA SOURCE: Transport Research Laboratory (TRL)

**21/6/13 (Item 2 from file: 63)**

00748560 DA

**TITLE: ACTIVITIES OF THE NEW CAR ASSESSMENT PROGRAM IN THE UNITED STATES**

PUBLICATION DATE: 19960000

DATA SOURCE: Transport Research Laboratory (TRL)

**21/6/14 (Item 3 from file: 63)**

00623557 DA

**TITLE: 1990 CRC OCTANE NUMBER REQUIREMENT SURVEY**

PUBLICATION DATE: 19910700

DATA SOURCE: National Highway Traffic Safety Administration

**21/6/15 (Item 4 from file: 63)**

00611319 DA

**TITLE: CRC OCTANE NUMBER REQUIREMENT SURVEY FOR 1989**

PUBLICATION DATE: 19900800

DATA SOURCE: National Technical Information Service

**21/6/16 (Item 5 from file: 63)**

00494293 DA

**TITLE: CRC (COORDINATING RESEARCH COUNCIL) OCTANE NUMBER REQUIREMENT SURVEY 1988**

PUBLICATION DATE: 19890800

DATA SOURCE: National Technical Information Service

**21/6/17 (Item 6 from file: 63)**

00368405 DA

**TITLE: REMARKS BEFORE THE FIRST ANNUAL EASTERN REGIONAL SAFETY CONGRESS, NATIONAL SAFETY COUNCIL MAY 29, 1980, WASHINGTON, D.C.**

PUBLICATION DATE: 19800000

DATA SOURCE: National Highway Traffic Safety Administration

**21/6/18 (Item 7 from file: 63)**

00320366 DA

**TITLE: PHILADELPHIA, PENNSYLVANIA AND BALTIMORE MARYLAND-CONSUMER CONCEIVED**

**ATTRIBUTES OF TRANSPORTATION< AN ATTITUDE STUDY, 1965**

**AND 1966**

PUBLICATION DATE: 19000000

DATA SOURCE: Transportation Statistical File, TSC

**21/6/19 (Item 1 from file: 81)**

155552

**Remedial measures following Ministry of Transport administrative ruling**

October 20, 2000

**21/6/20 (Item 2 from file: 81)**

149149

**A brief providing information about the current legal action against Kenworth Trucks**

June 1, 2000

**21/6/21 (Item 3 from file: 81)**

71648

**1989 CRC Octane Number Requirement Survey**

August 1, 1990

**~~Full text NPL files - 1**

? show files;ds

File 20:Dialog Global Reporter 1997-2007/Oct 30

(c) 2007 Dialog

Set Items Description

S1 6158056 SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR CONTENT

OR CONTENTMENT OR PLEASED OR PLEASURE OR APPROVAL OR COMFORTA-

BLE OR COMFORT()(LEVEL OR LEVELS)

S2 6249185 PREDICT??? OR FORECAST??? OR MODEL OR MODELS OR MODELING OR

MODELLING OR PROJECTION OR PROJECTIONS OR PROBABILIT???

OR A-

NTICIPAT??? OR EXPECTATION OR EXPECTATIONS

S3 3966032 AUTOMOBILE OR AUTOMOBILES OR CAR OR CARS OR MOTOR()(VEHICLE

OR VEHICLES) OR AUTO OR AUTOS OR SUV OR SUVs OR (SPORT OR SP-

ORTS)()UTILITY OR ALL()TERRAIN OR TRUCK OR TRUCKS OR VAN

OR V-

ANS OR MINIVAN OR MINIVANS OR SPORTSCAR OR SPORTSCARS  
S4 17832783 BASED OR PER OR DERIV? OR ACCORDING?? OR  
DETERMINED?? OR C-  
ORRELAT??? OR PREDICATED  
S5 31091 (PREVIOUS OR PRIOR OR AVAILABLE OR AGGREGAT??? OR  
PREEXIST-  
??? OR PRE()EXIST???) (2N) (SURVEY OR SURVEYS OR  
QUESTIONNAIRE?  
? OR (LIST OR SERIES OR SET) (1N) (QUESTIONS OR QUERIES OR  
INQU-  
IRIES OR ENQUIRIES OR REQUESTS) OR INTERVIEW)  
S6 199036 (BUYER OR BUYERS OR PURCHASER OR PURCHASERS OR  
CONSUMER OR  
CONSUMERS OR CUSTOMER OR CUSTOMERS OR DEMOGRAPHIC OR  
REPAIR OR  
WARRANTY OR MAINTENANCE) (2N) (DATA OR INFORMATION OR  
CLAIM OR -  
CLAIMS OR COMPLAINT OR COMPLAINTS)  
S7 534 S3(10N)(S1(5N)S2)  
S8 9887 S4(5N)(S5 OR S6)  
S9 0 S7(S)S8  
S10 550 S1(S)S2(S)S3(S)(S5 OR S6)  
S11 463 S4(S)S10  
S12 3465 S3(S)(S1(10N)S2)  
S13 56 S12(S)(S5 OR S6)  
S14 15 S13 NOT PY>2002  
S15 13 S14 NOT PD=20021017:20071130  
S16 13 RD (unique items)

### 16/6/1

25234987 (USE FORMAT 7 OR 9 FOR FULLTEXT)

#### **Kingdee TEEMS CRM Drives China Western Development**

September 28, 2002

WORD COUNT: 801

### 16/6/2

24076268

#### **Expectation of bigger things for Camry fans**

July 26, 2002

WORD COUNT: 933

### 16/6/3

20924554 (USE FORMAT 7 OR 9 FOR FULLTEXT)

#### **Belo Interactive Brings Ultimate Auto Resource to Consumers in 10 of Its**

**Markets**

January 25, 2002  
WORD COUNT: 737

**16/6/4**

19320856 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Updated Story**

October 15, 2001

WORD COUNT: 1479

**16/6/5**

19319051 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**MSN 7 Unveiled to Fulfill Consumers' Demand for a Faster and More Useful**

**Web**

October 15, 2001

WORD COUNT: 1361

**16/6/6**

13225533

**BestDay News Summary, Oct. 10, 2000**

October 10, 2000

WORD COUNT: 693

**16/6/7**

13020963 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**ROK's Yonhap: Hyundai's Verna Ranks First in British Consumer Survey**

September 21, 2000

WORD COUNT: 147

**16/6/8**

12949197 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**BRIEFING - ASIA AUTOMOTIVE - SEPT 22, 2000**

September 22, 2000

WORD COUNT: 921

**16/6/9**

12928023 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**HYUNDAI'S VERNA RANKS FIRST IN BRITISH CONSUMER SURVEY**

September 21, 2000

WORD COUNT: 139

**16/6/10**

12747439

**Ministry files criminal complaint against MMC**

September 09, 2000

WORD COUNT: 298

**16/6/11**

12713714

**Govt may withhold MMC approval**

September 07, 2000

WORD COUNT: 401

**16/6/12**

04296525 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Clear trends seen in leasing, features and repair costs in CAA's Vehicle**

**Durability Survey**

February 08, 1999

WORD COUNT: 805

**16/6/13**

04217571 (USE FORMAT 7 OR 9 FOR FULLTEXT)

**Cars.com Most Visited Automotive Retailing Web Site, According to December**

**NetRatings Audience Analysis**

February 03, 1999

WORD COUNT: 632

**~~Full text NPL files - 2**

? show files;ds

File 9:Business & Industry(R) Jul/1994-2007/Oct 25

(c) 2007 The Gale Group

File 15:ABI/Inform(R) 1971-2007/Oct 30

(c) 2007 ProQuest Info&Learning

File 148:Gale Group Trade & Industry DB 1976-2007/Oct 24

(c)2007 The Gale Group

File 16:Gale Group PROMT(R) 1990-2007/Oct 29

(c) 2007 The Gale Group

File 160:Gale Group PROMT(R) 1972-1989

(c) 1999 The Gale Group

File 275:Gale Group Computer DB(TM) 1983-2007/Oct 25

(c) 2007 The Gale Group

Set	Items	Description
S1	5105454	SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR CONTENT OR CONTENTMENT OR PLEASED OR PLEASURE OR APPROVAL OR COMFORTABLE OR COMFORT()(LEVEL OR LEVELS)
S2	7544656	PREDICT??? OR FORECAST??? OR MODEL OR MODELS OR MODELING OR MODELLING OR PROJECTION OR PROJECTIONS OR PROBABILITY OR ANTICIPATION OR EXPECTATION OR EXPECTATIONS
S3	3030696	AUTOMOBILE OR AUTOMOBILES OR CAR OR CARS OR MOTOR(VEHICLE OR VEHICLES) OR AUTO OR AUTOS OR SUV OR SUVS OR (SPORT OR SPORTS)UTILITY OR ALL(TERRAIN OR TRUCK OR TRUCKS OR VAN OR VANS OR MINIVAN OR MINIVANS OR SPORTSCAR OR SPORTSCARS
S4	16817971	BASED OR PER OR DERIVED OR ACCORDING?? OR DETERMINED?? OR CORRELATED?? OR PREDICATED
S5	40648	(PREVIOUS OR PRIOR OR AVAILABLE OR AGGREGATED?? OR PREEXISTING?? OR PREEXISTING??)(2N)(SURVEY OR SURVEYS OR QUESTIONNAIRE? OR (LIST OR SERIES OR SET)(1N)(QUESTIONS OR QUERIES OR INQUIRIES OR ENQUIRIES OR REQUESTS) OR INTERVIEW)
S6	623415	(BUYER OR BUYERS OR PURCHASER OR PURCHASERS OR CONSUMER OR CONSUMERS OR CUSTOMER OR CUSTOMERS OR DEMOGRAPHIC OR REPAIR OR WARRANTY OR MAINTENANCE)(2N)(DATA OR INFORMATION OR CLAIMS OR COMPLAINT OR COMPLAINTS)
S7	732	S3(10N)(S1(5N)S2)
S8	28294	S4(5N)(S5 OR S6)
S9	0	S7(S)S8
S10	15	S1(S)S2(S)S3(S)S8
S11	104	S4(F)(S2(S)S3(S)S8)
S12	105	S10 OR S11
S13	65	S12 NOT PY>2002
S14	65	S13 NOT PD=20021017:20071130
S15	48	RD (unique items) 15/6/1 (Item 1 from file: 9)

02819571 Supplier Number: 25328092

**Crowd Pleasers: The Top 10 Retailers in Footwear**

August 19, 2002

WORD COUNT: 696

**15/6/2 (Item 2 from file: 9)**

02633737 Supplier Number: 25093897

**Under an agreement with Nichols Publishing. (Business & Finance)**

January 2002

WORD COUNT: 85

**15/6/3 (Item 3 from file: 9)**

01739472 Supplier Number: 24513552

**Vehicle sales set to drive higher: Nielsen**

January 18, 1999

**15/6/4 (Item 4 from file: 9)**

01401817 Supplier Number: 24069816 (USE FORMAT 7 OR 9 FOR  
FULLTEXT)

**Researchers Cite Improved Parts Longevity As Key To Aftermarket  
Future**

November 1997

WORD COUNT: 1671

**15/6/5 (Item 5 from file: 9)**

01074210 Supplier Number: 23671697

**Poor Autosound Performance Drags Down CEMA Estimate**

October 14, 1996

**15/6/6 (Item 6 from file: 9)**

00844538 Supplier Number: 23396582

**RDS Posting Gains In Car, Home Markets**

January 08, 1996

**15/6/7 (Item 1 from file: 15)**

02377099 115271747

**\*\*USE FORMAT 7 OR 9 FOR FULL TEXT\*\***

**Measuring and managing the satisfaction-loyalty-performance links  
at Volvo**

Mar 2002 LENGTH: 10 Pages

WORD COUNT: 4458

**15/6/8 (Item 2 from file: 15)**

01984048 49011151



**\*\*USE FORMAT 7 OR 9 FOR FULL TEXT\*\***

**www.productivity.com**

Jan 2000 LENGTH: 3 Pages

WORD COUNT: 1890

**15/6/9 (Item 3 from file: 15)**

01235936 98-85331

**\*\*USE FORMAT 7 OR 9 FOR FULL TEXT\*\***

**Turning customer data into dollars**

Winter 1995/1996 LENGTH: 5 Pages

WORD COUNT: 2255

**15/6/10 (Item 4 from file: 15)**

01166910 98-16305

**\*\*USE FORMAT 7 OR 9 FOR FULL TEXT\*\***

**Selling information: What records managers should know**

Jan 1996 LENGTH: 15 Pages

WORD COUNT: 14561

**15/6/11 (Item 5 from file: 15)**

00762297 94-11689

**\*\*USE FORMAT 7 OR 9 FOR FULL TEXT\*\***

**Comparative perceptions of product quality management**

1993 LENGTH: 9 Pages

WORD COUNT: 2563

**15/6/12 (Item 6 from file: 15)**

00723191 93-72412

**\*\*USE FORMAT 7 OR 9 FOR FULL TEXT\*\***

**Geographics**

Jan 6, 1992 LENGTH: 4 Pages

WORD COUNT: 1005

**15/6/13 (Item 7 from file: 15)**

00242367 84-20927

**Study on the Demand for New Automobiles: 1947-1979**

Spring 1984 LENGTH: 6 Pages

**15/6/14 (Item 1 from file: 148)**

0020051254 SUPPLIER NUMBER: 82294840 (USE FORMAT 7 OR 9  
FOR FULL  
TEXT)

**>TI DVDINSIDER: DVD Sales Surpass VHS Sales For The First Time!(Statistical Data Included)**

Jan 10, 2002

WORD COUNT: 580 LINE COUNT: 00049

**15/6/15 (Item 2 from file: 148)**

0019979229 SUPPLIER NUMBER: 133282398 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Md. Court of Special Appeals dismisses premature suit against car makers.**

July 12, 2001

WORD COUNT: 792 LINE COUNT: 00066

**15/6/16 (Item 3 from file: 148)**

0019765612 SUPPLIER NUMBER: 55825654 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**MICROSOFT: Microsoft to form new CarPoint joint ve venture.**

Sept 21, 1999

WORD COUNT: 1319 LINE COUNT: 00111

**15/6/17 (Item 4 from file: 148)**

0019688787 SUPPLIER NUMBER: 50125453 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**-RUNZHEIMER: Companies spend \$1.4m yearly on travel, \$9,000 per traveler,**

**\$1,000 per domestic trip**

July 2, 1998

WORD COUNT: 449 LINE COUNT: 00041

**15/6/18 (Item 5 from file: 148)**

14194162 SUPPLIER NUMBER: 81764544 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Under an agreement with Nichols Publishing. (Business & Finance).(ProQuest**

**Company's Information and Learning Unit will bring the CHILTON online**

**auto repair database to libraries)(Brief Article)**

Jan-Feb, 2002

WORD COUNT: 91 LINE COUNT: 00011

**15/6/19 (Item 6 from file: 148)**

14035104 SUPPLIER NUMBER: 80066112 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Third Quarter Revenue Decline of 9% at driversshield.com Corp.**

Nov 14, 2001

WORD COUNT: 993 LINE COUNT: 00087

**15/6/20 (Item 7 from file: 148)**

13540551 SUPPLIER NUMBER: 75655972 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Planet Honda Opens \$4.5 Million Showroom in Clifton and Mixes Its Formula**

**for Fun with Innovation to Create the Ultimate Car-Buying Experience.**

June 20, 2001

WORD COUNT: 690 LINE COUNT: 00060

**15/6/21 (Item 8 from file: 148)**

12593353 SUPPLIER NUMBER: 65294776 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**DaimlerChrysler Corporation Expands Partnership With Ask Jeeves.**

Sept 19, 2000

WORD COUNT: 746 LINE COUNT: 00069

**15/6/22 (Item 9 from file: 148)**

12156782 SUPPLIER NUMBER: 62004730 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Cable Show Unveils Future Of TV 05/08/00.**

May 8, 2000

WORD COUNT: 1188 LINE COUNT: 00101

**15/6/23 (Item 10 from file: 148)**

12062637 SUPPLIER NUMBER: 61929142 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**ACTV, Inc. & Liberate Technologies to Bring Powerful New Functionality to**

**Interactive TV.**

May 8, 2000

WORD COUNT: 1068 LINE COUNT: 00097

**15/6/24 (Item 11 from file: 148)**

11922200 SUPPLIER NUMBER: 59614368 (USE FORMAT 7 OR 9 FOR

FULL TEXT)

**Collection Industry Expects Surge In Growth.(Brief Article)**

Feb 23, 2000

WORD COUNT: 284 LINE COUNT: 00025

**15/6/25 (Item 12 from file: 148)**

11715555 SUPPLIER NUMBER: 59123622 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Zindart Limited Announces Third Quarter Fiscal 2000 Results; Corgi Classics**

**To Launch at Toy Fair 2000 on February 13th.**

Feb 2, 2000

WORD COUNT: 1167 LINE COUNT: 00167

**15/6/26 (Item 13 from file: 148)**

11392649 SUPPLIER NUMBER: 55994232 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**First Priority Group Announces Stock Buy Back Program.**

Oct 5, 1999

WORD COUNT: 385 LINE COUNT: 00036

**15/6/27 (Item 14 from file: 148)**

11374994 SUPPLIER NUMBER: 55888101 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**CSK Auto to be Exclusive Auto Parts Provider Promoted on Microsoft's MSN**

**CarPoint Website.**

Sept 28, 1999

WORD COUNT: 789 LINE COUNT: 00069

**15/6/28 (Item 15 from file: 148)**

11355113 SUPPLIER NUMBER: 55792671 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Microsoft to Form New CarPoint Joint Venture; Ford Motor Co. First to Invest in Online Automotive Marketplace.**

Sept 20, 1999

WORD COUNT: 1376 LINE COUNT: 00117

**15/6/29 (Item 16 from file: 148)**

10633181 SUPPLIER NUMBER: 20762238 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**New TargetScore Product Helps Insurers Focus Marketing Efforts on Most**

**Profitable Auto and Homeowner Accounts**

June 4, 1998

WORD COUNT: 731 LINE COUNT: 00068

**15/6/30 (Item 17 from file: 148)**

08989051 SUPPLIER NUMBER: 18721211 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**EPA Releases Top 10 Fuel-Efficient 1997 Vehicles, But Consumers Aren't**

**Buying & Manufacturers Drop Models**

Sep 27, 1996

WORD COUNT: 1198 LINE COUNT: 00149

**15/6/31 (Item 18 from file: 148)**

08011856 SUPPLIER NUMBER: 17252758 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Reynolds wraps up move to acquire Dealer Internet; buyouts expands VAR's**

**reach to World Wide Web. (Reynolds and Reynolds Co's acquires Dealer**

**Internet Services Corp)**

July 10, 1995

WORD COUNT: 367 LINE COUNT: 00033

**15/6/32 (Item 19 from file: 148)**

06698574 SUPPLIER NUMBER: 14330503 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Affinity and efficiency drive USAA Federal's banking business. (USAA Federal Savings Bank) (Company Profile)**

August 30, 1993

WORD COUNT: 1931 LINE COUNT: 00150

**15/6/33 (Item 20 from file: 148)**

05748473 SUPPLIER NUMBER: 11658116 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Geographics. (using geographic information systems for market research)**

**(Computers/Communications)**

Jan 6, 1992

WORD COUNT: 1074 LINE COUNT: 00084

**15/6/34 (Item 21 from file: 148)**

04638143 SUPPLIER NUMBER: 08888044 (USE FORMAT 7 OR 9 FOR

FULL TEXT)

**Appreciating brands as assets through using a two-dimensional model.**

Spring, 1990

WORD COUNT: 3999 LINE COUNT: 00331

**15/6/35 (Item 22 from file: 148)**

04077060 SUPPLIER NUMBER: 07798165 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**CompuServe caters to car buyers. (obtaining evaluations and purchasing cars)**

July-August, 1989

WORD COUNT: 694 LINE COUNT: 00057

**15/6/36 (Item 23 from file: 148)**

04051355 SUPPLIER NUMBER: 07411574 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Plessey seeks fortune with in-flight communications+fun. (Integrated Flight Entertainment and Services System)**

July 5, 1989

WORD COUNT: 328 LINE COUNT: 00026

**15/6/37 (Item 24 from file: 148)**

03900038 SUPPLIER NUMBER: 06967948 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Second Annual Directory of Human Resources Services, Products and Suppliers, January 1989. (directory)**

Jan, 1989

WORD COUNT: 15534 LINE COUNT: 14711

**15/6/38 (Item 25 from file: 148)**

03718287 SUPPLIER NUMBER: 07215815 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Japanese cars least complained by U.S. consumers. (Honda Civic, Mazada**

**B2000, Subaru Justy, Toyota Starlet)**

Dec 28, 1988

WORD COUNT: 115 LINE COUNT: 00009

**15/6/39 (Item 26 from file: 148)**

02484066 SUPPLIER NUMBER: 03993402 (USE FORMAT 7 OR 9 FOR

FULL TEXT)

**America's new no. 4 automaker - Honda.**

Oct 28, 1985

WORD COUNT: 2818 LINE COUNT: 00212

**15/6/40 (Item 27 from file: 148)**

01898294 SUPPLIER NUMBER: 02855870 (USE FORMAT 7 OR 9 FOR FULL TEXT)

**Rhode Island Hospital Trust National Bank introduces new personal financial management system.**

July 26, 1983

WORD COUNT: 946 LINE COUNT: 00087

**15/6/41 (Item 1 from file: 16)**

07891297 Supplier Number: 65942962 (USE FORMAT 7 FOR FULLTEXT)

**Riders on the e-commerce storm; Distributors survive threatening push from**

**Internet competition.**

Oct 9, 2000

Word Count: 1337

**15/6/42 (Item 2 from file: 16)**

07324314 Supplier Number: 62004730 (USE FORMAT 7 FOR FULLTEXT)

**Cable Show Unveils Future Of TV 05/08/00.(Industry Trend or Event)**

May 8, 2000

Word Count: 1096

**15/6/43 (Item 3 from file: 16)**

03399981 Supplier Number: 44724501

**'Specializing in engine diagnostics'**

June, 1994

**15/6/44 (Item 4 from file: 16)**

02862124 Supplier Number: 43854322 (USE FORMAT 7 FOR FULLTEXT)

**HONK IF YOU WANT BETTER SERVICE**

May 24, 1993

Word Count: 1323

**15/6/45 (Item 5 from file: 16)**

02266481 Supplier Number: 42962079

**Study tous domestics**

May, 1992

**15/6/46 (Item 6 from file: 16)**

02051289 Supplier Number: 42649229 (USE FORMAT 7 FOR FULLTEXT)

**Geographics**

Jan 6, 1992

Word Count: 1015

**15/6/47 (Item 1 from file: 160)**

01140352

**American Express finds breakthrough mail response.**

January, 1985

**15/6/48 (Item 2 from file: 160)**

00887325

**GM's Buick Div will market its cars on a region-by-region basis using the**

**Potential Rating in Zip Markets method, which takes the 36,000 Zip**

**codes and works under the assumption that persons with similar buying**

**habits are found in clusters.**

February 14, 1983

**~~Full text NPL files - 3**

? show files;ds

File 476:Financial Times Fulltext 1982-2007/Oct 31

(c) 2007 Financial Times Ltd

File 621:Gale Group New Prod.Annou.(R) 1985-2007/Oct 25

(c) 2007 The Gale Group

File 624:McGraw-Hill Publications 1985-2007/Oct 31

(c) 2007 McGraw-Hill Co. Inc

File 634:San Jose Mercury Jun 1985-2007/Oct 25

(c) 2007 San Jose Mercury News

File 636:Gale Group Newsletter DB(TM) 1987-2007/Oct 26

(c) 2007 The Gale Group

File 995:NewsRoom 2003

(c) 2007 Dialog

File 996:NewsRoom 2000-2002

(c) 2007 Dialog

Set Items Description



S1 7766567 SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR  
 CONTENT  
 OR CONTENTMENT OR PLEASED OR PLEASURE OR APPROVAL OR  
 COMFORTA-  
 BLE OR COMFORT()(LEVEL OR LEVELS)  
 S2 8545983 PREDICT??? OR FORECAST??? OR MODEL OR MODELS OR  
 MODELING OR  
 MODELLING OR PROJECTION OR PROJECTIONS OR PROBABILITY???  
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 ANTICIPAT??? OR EXPECTATION OR EXPECTATIONS  
 S3 6093909 AUTOMOBILE OR AUTOMOBILES OR CAR OR CARS OR  
 MOTOR()(VEHICLE  
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 ORTS)()UTILITY OR ALL()TERRAIN OR TRUCK OR TRUCKS OR VAN  
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 S4 22720295 BASED OR PER OR DERIV? OR ACCORDING?? OR  
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 S5 44218 (PREVIOUS OR PRIOR OR AVAILABLE OR AGGREGAT??? OR  
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 QUESTIONNAIRE?  
 ? OR (LIST OR SERIES OR SET)(1N)(QUESTIONS OR QUERIES OR  
 INQU-  
 IRIES OR ENQUIRIES OR REQUESTS) OR INTERVIEW)  
 S6 459164 (BUYER OR BUYERS OR PURCHASER OR PURCHASERS OR  
 CONSUMER OR  
 CONSUMERS OR CUSTOMER OR CUSTOMERS OR DEMOGRAPHIC OR  
 REPAIR OR  
 WARRANTY OR MAINTENANCE)(2N)(DATA OR INFORMATION OR  
 CLAIM OR  
 CLAIMS OR COMPLAINT OR COMPLAINTS)  
 S7 698 S3(10N)(S1(5N)S2)  
 S8 20031 S4(5N)(S5 OR S6)  
 S9 0 S7(S)S8  
 S10 23 S1(S)S2(S)S3(S)S8  
 S11 9 S7(S)(S5 OR S6)  
 S12 35 (S1(10N)S2(10N)S3)(S)(S5 OR S6)  
 S13 57 S10 OR S11 OR S12  
 S14 38 S13 NOT PY>2002  
 S15 33 S14 NOT PD=20021017:20071130  
 S16 29 RD (unique items)

**15/6/1 (Item 1 from file: 621)**

03099149 Supplier Number: 82128875 (USE FORMAT 007 FOR FULLTEXT)

**Belo Interactive Brings Ultimate Auto Resource to Consumers in 10**

of Its

**Markets; Car Buyers and Owners Can Access cars.com Via Their Favorite**

**Local News Web Site.**

Jan 25, 2002

Word Count: 746

**15/6/2 (Item 2 from file: 621)**

03049587 Supplier Number: 80066112 (USE FORMAT 007 FOR FULLTEXT)

**Third Quarter Revenue Decline of 9% at driversshield.com Corp.**

Nov 14, 2001

Word Count: 993

**15/6/3 (Item 3 from file: 621)**

02216885 Supplier Number: 57037210 (USE FORMAT 007 FOR FULLTEXT)

**PSA Peugeot Citroen Adopts EAI Technology to Develop 3D Virtual Automobile Showrooms.**

Nov 1, 1999

Word Count: 454

**15/6/4 (Item 4 from file: 621)**

01820982 Supplier Number: 54008219 (USE FORMAT 007 FOR FULLTEXT)

**Hertz Rent A Car Opens Two New Corporate Locations in Arizona.**

March 4, 1999

Word Count: 231

**15/6/5 (Item 1 from file: 636)**

04805701 Supplier Number: 66007353 (USE FORMAT 7 FOR FULLTEXT)

**PCIA Global Xchange Feedback: Wireless Convergence Trend Leads To New**

**Couplings.**

Oct 11, 2000

Word Count: 2120

**15/6/6 (Item 2 from file: 636)**

03268931 Supplier Number: 46709196 (USE FORMAT 7 FOR FULLTEXT)

**Case Study: The Value of a NAFTA Advance Ruling for Investors in New or**

**Expanded Manufacturing Plants**

Sept 15, 1996

Word Count: 1667

**15/6/7 (Item 3 from file: 636)**

01123107 Supplier Number: 40855618 (USE FORMAT 7 FOR FULLTEXT)

**PLESSEY SEEKS FORTUNE WITH IN-FLIGHT COMMUNICATIONS+FUN**

July 5, 1989

Word Count: 310

**15/6/8 (Item 1 from file: 996)**

0447514488 15TZ0G4R

**HMC Internet Solutions and Quorum Information Systems Inc.**

**Announce**

**Partnership**

Canada Newswire

Monday, May 13, 2002

WORD COUNT: 824

**15/6/9 (Item 2 from file: 996)**

0441506039 15TM05WQ

**SCHEDULE Checklist Advisory**

PA News

Wednesday, May 1, 2002

WORD COUNT: 460

**15/6/10 (Item 3 from file: 996)**

0426500002 15SP0001

**It's natural to assume that if a vehicle has a large cargo area, you can**

**fill it without any worries about overloading. But some vehicles with a**

**large cargo area have a relatively low load capacity - the maximum combined**

**weight of cargo and people that it's designed to carry safely.**

**Vehicle**

**owners must be aware of this limit because overloading can compromise**

**safety in several ways: It can degrade handling, stress the brakes, and**

**possibly overheat the tires, increasing the risk of tire failure. If a tire is underinflated, the risks increase. SUVs are of special concern because a**

**load can raise their already high center of gravity, making them more**

**susceptible to rollover. Most automakers provide load-capacity data for**

**cars (usually on a doorjamb sticker), but not for pickup trucks,**

**SUVs, or minivans - the vehicles that you might be most likely to load up. We provide the load capacity of every model we test. The figures below are for tested models that are basically the same as versions now on sale. For other versions, you can use this list as a rough guide. Load capacities can vary depending on the trim level and optional equipment. Consequently, a vehicle with a higher trim level can have a lower load capacity than the base model. Profiles of the 2002 cars. (Key facts and unbiased critiques for 205 cars, wagon, SUVs, minivans, and pickups.)**

Consumer Reports  
Tuesday, April 2, 2002  
WORD COUNT: 7,470

**15/6/11 (Item 4 from file: 996)**

0426022020 15SN0PJ3

**THIS JUST IN**

Sarasota Herald Tribune (FL)  
Monday, April 1, 2002  
WORD COUNT: 537

**15/6/12 (Item 5 from file: 996)**

0400010913 15R00AP0

**Johnston County, N.C., Leaders Support Developers' Grand Plans**

News and Observer (Raleigh, NC)  
Sunday, February 10, 2002  
WORD COUNT: 2,213

**15/6/13 (Item 6 from file: 996)**

0391507295 15QH073Y

**Belo Interactive Brings Auto Resource to Consumers**

PR Newswire  
Friday, January 25, 2002  
WORD COUNT: 810

**15/6/14 (Item 7 from file: 996)**

0354023032 15N40QHR

**Third Quarter Revenue Decline of 9% at driversshield.com Corp.**

PR Newswire  
Wednesday, November 14, 2001  
WORD COUNT: 1,007

**15/6/15 (Item 8 from file: 996)**  
0338523559 15M50R06  
**MSN 7 Unveiled to Fulfill Consumers' Demand for a Fasterhatsage Ind.**  
PR Newswire  
Monday, October 15, 2001  
WORD COUNT: 1,740

**15/6/16 (Item 9 from file: 996)**  
0268590433 15GT2SA0  
**Company listings: some people may think that Bluetooth is just a passing fad, but judging by the number of companies listed in the following pages, Bluetooth's reach is widespread. (Manufacturers And Suppliers).**  
Bluetooth World Focus  
Friday, June 1, 2001  
WORD COUNT: 13,520

**15/6/17 (Item 10 from file: 996)**  
0268580366 15GT2GHF  
**Telematics analysts say, "Show me the money!".**  
Auto Interiors  
Friday, June 1, 2001  
WORD COUNT: 694

**15/6/18 (Item 11 from file: 996)**  
0206567463 15AX21W6  
**Made in Japan.**  
Telecommunications (International Edition)  
Thursday, February 1, 2001  
WORD COUNT: 2,948

**15/6/19 (Item 12 from file: 996)**  
0190562509 159X1X1E  
**Problems with credit cards: An exploration of consumer complaining behaviors**  
Journal of Consumer Satisfaction, Dissatisfaction and Complaining Behavior

Monday, January 1, 2001  
WORD COUNT: 8,078

**15/6/20 (Item 13 from file: 996)**

0189034834 159U120K

**Satisfaction and loyalty in secondary markets for buyers using the Internet**

**as information source: Results of an Internet based study**

American Marketing Association (AMA) Conference Proceedings

Sunday, December 31, 2000

WORD COUNT: 3,775

**15/6/21 (Item 14 from file: 996)**

0147505254 15770545

**PCIA Global Xchange Feedback: Wireless Convergence Trend Leads To New**

**Couplings**

WIRELESS DATA NEWS

Wednesday, October 11, 2000

WORD COUNT: 2,173

**15/6/22 (Item 15 from file: 996)**

0139527455 156R0UTY

**Telematics Industry Drives into Consumer Market**

CT Wireless

Tuesday, September 26, 2000

WORD COUNT: 786

**15/6/23 (Item 16 from file: 996)**

0137529082 156M0WET

**BRIEFING - ASIA AUTOMOTIVE - SEPT 22, 2000**

Asia Pulse

Friday, September 22, 2000

WORD COUNT: 938

**15/6/24 (Item 17 from file: 996)**

0137519572 156M0M3M

**BRIEFING - ASIA AUTOMOTIVE - SEPT 22, 2000.**

AsiaPulse News

Friday, September 22, 2000

WORD COUNT: 960

**15/6/25 (Item 18 from file: 996)**

0137026625 156L0U00

**HYUNDAI'S VERA RANKS FIRST IN BRITISH CONSUMER SURVEY**

Asia Pulse

Thursday, September 21, 2000

WORD COUNT: 136

**15/6/26 (Item 19 from file: 996)**

0137018366 156L0KXX

**HYUNDAI'S VERA RANKS FIRST IN BRITISH CONSUMER SURVEY.**

AsiaPulse News

Thursday, September 21, 2000

WORD COUNT: 148

**15/6/27 (Item 20 from file: 996)**

0129518063 15630KNG

**KOREAN COMPANIES MUST KEEP ABREAST OF TECHNOLOGY:SERI.**

AsiaPulse News

Wednesday, September 6, 2000

WORD COUNT: 384

**15/6/28 (Item 21 from file: 996)**

0129516180 15630HTM

**KOREAN COMPANIES MUST KEEP ABREAST OF TECHNOLOGY:SERI**

Asia Pulse

Wednesday, September 6, 2000

WORD COUNT: 372

**15/6/29 (Item 22 from file: 996)**

0090013344 153N0F0Z

**Research LIghts Dedicated research companies are defending their territory**

**fiercely and in some cases expanding because of the increasing overlap**

**between data gathering and interpretation. Paul Gander reports**

MARKETING WEEK

Thursday, June 22, 2000

WORD COUNT: 1,569

**15/6/30 (Item 23 from file: 996)**

0081002127 1532022G

**You might have money owed you that you don't even know about**  
**SEATTLE TIMES (WA)**

Sunday, June 4, 2000  
WORD COUNT: 854

**15/6/31 (Item 24 from file: 996)**  
0074008679 152N08H6  
**US teens release family data online**  
PRECISION MARKETING  
Monday, May 22, 2000  
WORD COUNT: 196

**15/6/32 (Item 25 from file: 996)**  
0072009338 152J093T  
**Network providers Is WAP a triumph of hype over content? Pieter Preston**  
**spoke to representatives from the UKsup 1s four mobile operators Vodafone, BT Cellnet, Orange and One2One and asked them to detail their current service offerings and those they intend to roll out in the near future.**  
NEW MEDIA AGE  
Thursday, May 18, 2000  
WORD COUNT: 2,364

**15/6/33 (Item 26 from file: 996)**  
0062524302 151X0RRF  
**Who's afraid of the big, bad Web?**  
Community Banker  
Sunday, April 30, 2000  
WORD COUNT: 904

**~~Full text NPL files - 4**

? show files;ds  
File 610:Business Wire 1999-2007/Oct 31  
(c) 2007 Business Wire.  
File 613:PR Newswire 1999-2007/Oct 31  
(c) 2007 PR Newswire Association Inc  
File 810:Business Wire 1986-1999/Feb 28  
(c) 1999 Business Wire  
File 813:PR Newswire 1987-1999/Apr 30  
(c) 1999 PR Newswire Association Inc  
File 95:TEME-Technology & Management 1989-2007/Oct W4  
(c) 2007 FIZ TECHNIK  
File 13:BAMP 2007/Oct W3



(c) 2007 The Gale Group  
 File 56:Computer and Information Systems Abstracts 1966-2007/Sep  
 (c) 2007 CSA.  
 File 75:TGG Management Contents(R) 86-2007/Oct W3  
 (c) 2007 The Gale Group  
 File 249:Mgt. & Mktg. Abs. 1976-2007Apr W5  
 (c) 2007 Pira International  
 File 141:Readers Guide 1983-2007/Aug  
 (c) 2007 The HW Wilson Co

Set Items Description

S1 1999132 SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR  
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OR CONTENTMENT OR PLEASED OR PLEASURE OR APPROVAL OR  
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BLE OR COMFORT()(LEVEL OR LEVELS)

S2 1999132 SATISFACTION OR SATISFIED OR HAPPY OR HAPPINESS OR  
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S3 759198 PREDICT??? OR FORECAST??? OR MODEL OR MODELS OR  
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MODELLING OR PROJECTION OR PROJECTIONS OR PROBABILITY???

OR A-

NTICIPAT??? OR EXPECTATION OR EXPECTATIONS

S4 181382 AUTOMOBILE OR AUTOMOBILES OR CAR OR CARS OR  
 MOTOR()(VEHICLE

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 OR SP-

ORTS)()UTILITY OR ALL()TERRAIN OR TRUCK OR TRUCKS OR VAN

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S5 1373460 BASED OR PER OR DERIV? OR ACCORDING?? OR  
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S6 4261 (PREVIOUS OR PRIOR OR AVAILABLE OR AGGREGAT??? OR  
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? OR (LIST OR SERIES OR SET) (1N) (QUESTIONS OR QUERIES OR  
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IRIES OR ENQUIRIES OR REQUESTS) OR INTERVIEW)

S7 90773 (BUYER OR BUYERS OR PURCHASER OR PURCHASERS OR  
 CONSUMER OR

CONSUMERS OR CUSTOMER OR CUSTOMERS OR DEMOGRAPHIC OR  
 REPAIR OR

WARRANTY OR MAINTENANCE) (2N) (DATA OR INFORMATION OR

CLAIM OR

CLAIMS OR COMPLAINT OR COMPLAINTS)

S8 212 S4(10N)(S2(5N)S3)  
S9 4121 S5(5N)(S6 OR S7)  
S10 0 S8(S)S9  
S11 15 (S4(S)(S2(10N)S3))(S)(S6 OR S7)  
S12 9 S2(S)S3(S)S4(S)S9  
S13 116 S2(S)S3(S)S4(S)(S6 OR S7)  
S14 72 S5(S)S13  
S15 82 S11 OR S12 OR S14  
S16 43 S15 NOT PY>2002  
S17 37 S16 NOT PD=20021017:20071130  
S18 37 RD (unique items)

**18/6/1 (Item 1 from file: 610)**

00753492 20020729210B1187 (USE FORMAT 7 FOR FULLTEXT)

**ICCM 2002 Exhibitor Profiles; Exhibitor News Now Available Online**

Monday, July 29, 2002 19:56 EDT

WORD COUNT: 7,792

**18/6/2 (Item 2 from file: 610)**

00679302 20020313072B6583 (USE FORMAT 7 FOR FULLTEXT)

**VNU On Track**

Wednesday, March 13, 2002 11:20 EST

WORD COUNT: 5,662

**18/6/3 (Item 3 from file: 610)**

00662797 20020211042B0838 (USE FORMAT 7 FOR FULLTEXT)

**Call Center & CRM Solutions Las Vegas 2002 Exhibitor Profiles**

Monday, February 11, 2002 14:06 EST

WORD COUNT: 4,496

**18/6/4 (Item 4 from file: 610)**

00448493 20010124024B6817 (USE FORMAT 7 FOR FULLTEXT)

**TRW Announces Fourth Quarter and 2000 Results; Earnings in Line With**

**Previously Announced Expectations**

Wednesday, January 24, 2001 08:31 EST

WORD COUNT: 2,606

**18/6/5 (Item 1 from file: 613)**

00837914 20021015DCTU067 (USE FORMAT 7 FOR FULLTEXT)

**F&M Bancorp Reports Record Earnings for Third Quarter**

Tuesday, October 15, 2002 17:44 EDT

WORD COUNT: 2,140

**18/6/6 (Item 2 from file: 613)**

00834634 20021008LATU137 (USE FORMAT 7 FOR FULLTEXT)

**Radio Host, Gene Forte, Takes His Complaints to the Source**

Tuesday, October 8, 2002 18:32 EDT

WORD COUNT: 1,569

**18/6/7 (Item 3 from file: 613)**

00822742 20020916SFM045 (USE FORMAT 7 FOR FULLTEXT)

**Jeeves Solutions Extends Vertical Market Expertise**

Monday, September 16, 2002 07:30 EDT

WORD COUNT: 873

**18/6/8 (Item 4 from file: 613)**

00820777 20020910SFTU049 (USE FORMAT 7 FOR FULLTEXT)

**NetLedger Launches NetCRM(TM), Online CRM Application**

Tuesday, September 10, 2002 08:04 EDT

WORD COUNT: 1,557

**18/6/9 (Item 5 from file: 613)**

00819755 20020906DAF025 (USE FORMAT 7 FOR FULLTEXT)

**General Motors' Saturn Division Selects EDS**

Friday, September 6, 2002 15:04 EDT

WORD COUNT: 598

**18/6/10 (Item 6 from file: 613)**

00816852 20020829NYTH061 (USE FORMAT 7 FOR FULLTEXT)

**Insurer Signs Agreement With DriverShield**

Thursday, August 29, 2002 09:42 EDT

WORD COUNT: 526

**18/6/11 (Item 7 from file: 613)**

00810067 20020813FLTU013 (USE FORMAT 7 FOR FULLTEXT)

**eAutoclaims' New Web-Based Translation Tool Converts**

Tuesday, August 13, 2002 10:47 EDT

WORD COUNT: 666

**18/6/12 (Item 8 from file: 613)**

00766877 20020515LAW026 (USE FORMAT 7 FOR FULLTEXT)

**Wingcast to Market Remote Vehicle Diagnostic With HP**

Wednesday, May 15, 2002 06:00 EDT  
WORD COUNT: 490

**18/6/13 (Item 9 from file: 613)**

00765312 20020513SFM032 (USE FORMAT 7 FOR FULLTEXT)  
**Broadening Selection of Devices Increases Palm Market Share**  
Monday, May 13, 2002 09:01 EDT  
WORD COUNT: 1,465

**18/6/14 (Item 10 from file: 613)**

00759907 20020502CGTH055 (USE FORMAT 7 FOR FULLTEXT)  
**Next-Generation Technology Promises Smarter Health Care**  
Thursday, May 2, 2002 16:02 EDT  
WORD COUNT: 1,166

**18/6/15 (Item 11 from file: 613)**

00756912 20020430NYTU009 (USE FORMAT 7 FOR FULLTEXT)  
**Consumer Reports and CARFAX Join Forces to Help Buyers**  
Tuesday, April 30, 2002 05:59 EDT  
WORD COUNT: 894

**18/6/16 (Item 12 from file: 613)**

00754770 20020425LATH043 (USE FORMAT 7 FOR FULLTEXT)  
**Seurat Intros First Comprehensive Offering for MRM**  
Thursday, April 25, 2002 09:02 EDT  
WORD COUNT: 1,334

**18/6/17 (Item 13 from file: 613)**

00751640 20020422DEM011 (USE FORMAT 7 FOR FULLTEXT)  
**Race for Brand Equity to Rely on Auto Service Quality**  
Monday, April 22, 2002 08:09 EDT  
WORD COUNT: 514

**18/6/18 (Item 14 from file: 613)**

00736792 20020321FLTH006 (USE FORMAT 7 FOR FULLTEXT)  
**eAutoclaims Launches eJusterSuite(TM)**  
Thursday, March 21, 2002 10:29 EST  
WORD COUNT: 1,378

**18/6/19 (Item 15 from file: 613)**

00724722 20020226CHTU037 (USE FORMAT 7 FOR FULLTEXT)

**AutoZone Reports Earnings**

Tuesday, February 26, 2002 17:25 EST

WORD COUNT: 4,517

**18/6/20 (Item 16 from file: 613)**

00718195 20020213CGW040 (USE FORMAT 7 FOR FULLTEXT)

**ProQuest Announces 80% Increase for Fourth Quarter 2001**

Wednesday, February 13, 2002 16:00 EST

WORD COUNT: 2,100

**18/6/21 (Item 17 from file: 613)**

00713879 20020206ATW002 (USE FORMAT 7 FOR FULLTEXT)

**MotorWeek Names Porsche(R) 911(R) GT2 'Best Dream Machine'**

Wednesday, February 6, 2002 09:14 EST

WORD COUNT: 769

**18/6/22 (Item 18 from file: 613)**

00707687 20020125DAF007 (USE FORMAT 7 FOR FULLTEXT)

**Belo Interactive Brings Auto Resource to Consumers**

Friday, January 25, 2002 10:45 EST

WORD COUNT: 752

**18/6/23 (Item 19 from file: 613)**

00698552 20020108DCTU045 (USE FORMAT 7 FOR FULLTEXT)

**Consumer Electronics Sales to Increase in 2002**

Tuesday, January 8, 2002 15:10 EST

WORD COUNT: 1,193

**18/6/24 (Item 20 from file: 613)**

00678434 20011119DAM009 (USE FORMAT 7 FOR FULLTEXT)

**Tyler Technologies Unit Awarded Contracts for InVision**

Monday, November 19, 2001 08:32 EST

WORD COUNT: 629

**18/6/25 (Item 21 from file: 613)**

00676629 20011114NYW117 (USE FORMAT 7 FOR FULLTEXT)

**Third Quarter Revenue Decline of 9% at driversshield.com Corp.**

Wednesday, November 14, 2001 16:07 EST

WORD COUNT: 944

**18/6/26 (Item 22 from file: 613)**

00667925 20011031DAW011 (USE FORMAT 7 FOR FULLTEXT)  
**Sabre Launches Next Generation Web Development Tool**  
Wednesday, October 31, 2001 09:03 EST  
WORD COUNT: 721

**18/6/27 (Item 23 from file: 613)**  
00667629 20011030DATU057 (USE FORMAT 7 FOR FULLTEXT)  
**Edwards Law Firm: Lawsuit Alleges Ford Charged Falsely**  
Tuesday, October 30, 2001 18:15 EST  
WORD COUNT: 1,000

**18/6/28 (Item 24 from file: 613)**  
00663512 20011024NYW082 (USE FORMAT 7 FOR FULLTEXT)  
**St. Paul Cos. Three-Year Agreement to Use driversshield.com**  
Wednesday, October 24, 2001 10:44 EDT  
WORD COUNT: 601

**18/6/29 (Item 25 from file: 613)**  
00663106 20011024LAWFNS1 (USE FORMAT 7 FOR FULLTEXT)  
**Autobytel Inc. Meets Heightened Auto Consumer Concern**  
Wednesday, October 24, 2001 05:22 EDT  
WORD COUNT: 938

**18/6/30 (Item 26 from file: 613)**  
00659399 20011017FLW004 (USE FORMAT 7 FOR FULLTEXT)  
**eAutoclaims To Provide Internet-Based Direct Repair Program**  
Wednesday, October 17, 2001 13:18 EDT  
WORD COUNT: 641

**18/6/31 (Item 27 from file: 613)**  
00651347 20011003DEW004 (USE FORMAT 7 FOR FULLTEXT)  
**ATX, Cycloid Combine Technologies to Give Quick Response on contract**  
Wednesday, October 3, 2001 08:59 EDT  
WORD COUNT: 795

**18/6/32 (Item 28 from file: 613)**  
00647259 20010925CHTU020 (USE FORMAT 7 FOR FULLTEXT)  
**AutoZone Reports Fourth Quarter Earnings Of \$1.07**  
Tuesday, September 25, 2001 20:36 EDT  
WORD COUNT: 1,358

**18/6/33 (Item 29 from file: 613)**

00205579 19991101MNM002 (USE FORMAT 7 FOR FULLTEXT)

**PSA Peugeot Citroen Adopts EAI Technology to Develop 3D Virtual  
Automobile  
Showrooms**

Monday, November 1, 1999 06:00 EST

WORD COUNT: 493

**18/6/34 (Item 1 from file: 813)**

1432743 NYTH018

**Hertz Rent A Car Opens Two New Corporate Locations in Arizona**

DATE: March 4, 1999

WORD COUNT: 266

**18/6/35 (Item 1 from file: 95)**

01212880 N98050215700

**Determining warranty benefits for automobile design changes  
1998**

**18/6/36 (Item 1 from file: 75)**

00137888 SUPPLIER NUMBER: 08737610 (USE FORMAT 7 FOR FULL  
TEXT)

**An approach to marketing data analysis: the forced classification  
procedure  
of dual scaling.**

August, 1990

WORD COUNT: 5115 LINE COUNT: 00477

**18/6/37 (Item 1 from file: 249)**

00115574 Pira Acc. Num.: 5044560 Pira Abstract Numbers: 04-83-00731

**Title: SELECTED DETERMINANTS OF CONSUMER SATISFACTION  
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REPORTS**

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